



ADULT MEDICAID



IN PERSON

40 Coxe Avenue
Asheville, NC 28801
Monday – Friday | 8AM – 5PM



BY PHONE

ECONOMIC SERVICES: (828) 250-5500
SOCIAL WORK SERVICES: (828) 250-5500
HEALTH SERVICES: (828) 250-5000



ONLINE

VISIT

buncombecounty.org/HHS or nc211.org

For more Assistance ...



Call **2-1-1** and find out about other local resources.



Apply for **Medicaid** and **Food Assistance** online at ePASS.NC.GOV

Other Services we provide...

WIC	Food Assistance
Adult Medicaid	Family and Children's Medicaid
Immunizations/Travel Vaccines	Child Care Subsidy
Nurse Family Partnership	Youth Employment Permits
Work First Employment Services	Birth and Death Certificates
Disease Control	STD/HIV Testing
Child and Adult Protective Services	Breast and Cervical Cancer Control Program (BCCCP)
Free and Reduced School Lunches	A credit/discount on your telephone bill
Low Income Energy Assistance program (LIEAP)	Emergency Assistance
Foster/Adoption Services	School Health Nurses

INTERPRETER SERVICES AVAILABLE AT NO COST

Servicios de intérprete están disponibles sin costo alguno
Услуги переводчика предоставляются бесплатно
If you have problems getting interpreter help, please call
Title VI Compliance Officer at 828-250-5587

In accordance with Federal law and U.S. Department of Health and Human Services (HHS) policy, this institution is prohibited from discriminating on the basis of race, color, national origin, disability, age, sex and in some cases religion and political beliefs.

To file a complaint of discrimination regarding a program receiving Federal financial assistance through the U.S. Department of Health and Human Services (HHS), write: HHS Director, Office for Civil Rights, Room 515-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 or call (202) 619-0403 (voice) or (800) 537-7697 (TTY).

HHS is an equal opportunity provider and employer.

**PARTNERING WITH OUR COMMUNITY
TO STRENGTHEN OUR HEALTH, SAFETY
AND SELF-SUFFICIENCY**



**BUNCOMBE COUNTY
HEALTH & HUMAN SERVICES
BUNCOMBECOUNTY.ORG/HHS**



BRINGING GOOD HEALTH CHOICES WITHIN REACH

HOW TO APPLY

1. **In-person:** 40 Coxe Avenue, Downtown Asheville
M - F | 8am - 5pm
(Across from the Bus Station)
2. **By Phone:** (828) 250-5500
3. **Online:** ePASS.NC.GOV

WHAT SERVICES ARE AVAILABLE TO ME?

MEDICAID FOR THE AGED (65+), BLIND AND DISABLED

Medical Assistance for individuals 65 and over or anyone under age 65 who meet Social Security's definition of disability.

LONG TERM CARE

Medicaid helps pay for medically necessary nursing home care for patients in skilled or intermediate care nursing homes or in intermediate care facilities for people with developmental disabilities.

MEDICARE-AID

A limited Medicaid program which pays recipient's Medicare premiums, deductibles and co-payments only.

SPECIAL ASSISTANCE PROGRAMS

- Adult Care Home Assistance
- In-Home Assistance

ELIGIBILITY

Medicaid is a health insurance program for those whose income is below the amounts set by the federal and state government.

If you are 65 and older, blind or disabled, the income limit to receive Medicaid is equal to 100% of the poverty level.

If you qualify for any amount of Supplemental Security Income (SSI) then you automatically qualify for full Medicaid Benefits.

For Long-Term Care, the patient's income must be less than the cost of care in the facility at the Medicaid rate.

Individuals who have Medicare coverage may be eligible to have their Medicare premiums paid by Medicaid if their income is between 100% and 135% of the poverty level.

Medicare-Aid only pays for services covered by Medicare. Therefore, it DOES NOT pay for prescriptions or eyeglasses.

There is a limit on resources for programs listed.

HELPFUL ITEMS TO BRING WITH YOU TO YOUR APPOINTMENT:

- Proof of Citizenship and Age (Birth Certificate, Social Security Card, passport, etc.)
- Proof of Residency (Drivers License, lease, tax documents)
- Proof of Income (Copies of all pay stubs for the last month and/or financial statements for SSI, retirement benefits or pensions, veterans benefits, child support)
- Banking and Asset Information (Statements)
- Medical and Life Insurance Policies
- A list of all real property you own

While these items may be necessary to process your application, they are not required at the time of your request for services. Additional information may be requested by your worker.

The family is required to report all information and circumstances accurately and timely and must report all changes in situation within ten (10) calendar days of the change.