



IN PERSON

40 Coxe Avenue
Asheville, NC 28801
Monday – Friday | 8AM – 5PM



BY PHONE

ECONOMIC SERVICES: (828) 250-5500
SOCIAL WORK SERVICES: (828) 250-5500
HEALTH SERVICES: (828) 250-5000



ONLINE

VISIT

buncombecounty.org/HHS or nc211.org

For more Assistance ...



Call **2-1-1** and find out about other local resources.



Apply for **Medicaid** and **Food Assistance** online at ePASS.NC.GOV



FAMILY & CHILDREN'S MEDICAID

Other Services we provide...

WIC	Food Assistance
Adult Medicaid	Family and Children's Medicaid
Immunizations/Travel Vaccines	Child Care Subsidy
Nurse Family Partnership	Youth Employment Permits
Work First Employment Services	Birth and Death Certificates
Disease Control	STD/HIV Testing
Child and Adult Protective Services	Breast and Cervical Cancer Control Program (BCCCP)
Free and Reduced School Lunches	A credit/discount on your telephone bill
Low Income Energy Assistance program (LIEAP)	Emergency Assistance
Foster/Adoption Services	School Health Nurses

INTERPRETER SERVICES AVAILABLE AT NO COST

Servicios de intérprete están disponibles sin costo alguno
Услуги переводчика предоставляются бесплатно
If you have problems getting interpreter help, please call
Title VI Compliance Officer at 828-250-5587

In accordance with Federal law and U.S. Department of Health and Human Services (HHS) policy, this institution is prohibited from discriminating on the basis of race, color, national origin, disability, age, sex and in some cases religion and political beliefs.

To file a complaint of discrimination regarding a program receiving Federal financial assistance through the U.S. Department of Health and Human Services (HHS), write: HHS Director, Office for Civil Rights, Room 515-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 or call (202) 619-0403 (voice) or (800) 537-7697 (TTY).

HHS is an equal opportunity provider and employer.

**PARTNERING WITH OUR COMMUNITY
TO STRENGTHEN OUR HEALTH, SAFETY
AND SELF-SUFFICIENCY**



**BUNCOMBE COUNTY
HEALTH & HUMAN SERVICES
BUNCOMBECOUNTY.ORG/HHS**



BRINGING GOOD HEALTH CHOICES WITHIN REACH

HOW TO APPLY

1. **In-person:** 40 Coxe Avenue, Downtown Asheville
M - F | 8am - 5pm
(Across from the Bus Station)
2. **By Phone:** (828) 250-5500
3. **Online:** ePASS.NC.GOV

WHAT SERVICES ARE AVAILABLE TO ME?

MEDICAID FOR FAMILIES

Provides medical assistance for parents and/or certain relatives with children under age 18 living in the home.

MEDICAID FOR INFANTS & CHILDREN

Provides medical assistance for children under age 21.

NC HEALTH CHOICE

If your children are not eligible for Medicaid, they may be eligible for Health Choice. It is a free or low cost health insurance plan for children under 19 years of age.

FAMILY PLANNING PROGRAM

A limited program for family planning services only.

BREAST & CERVICAL CANCER MEDICAID

Provides medical assistance for BCCCP patients enrolled, screened, and diagnosed with breast or cervical cancer.

ELIGIBILITY

- All households must meet an income test to receive benefits. Income limits vary by household size.
- Income Guidelines for Family and Children's Medicaid can be found at this link: www.ncdhhs.gov/dma/medicaid/families.htm
- Keep us informed if your address or phone number changes. This helps us to better process your application and prevent delays.
- We can't process your application until we get it back with your signature.
- The application date is the date the signed application is received back at HHS.

HELPFUL ITEMS TO BRING WITH YOU TO YOUR APPOINTMENT:

- Identification
- Social Security number
- Proof of residency (drivers license, lease, tax documents)
- Proof of citizenship (birth certificate, passport etc.)
- Proof of Income (check stubs, etc.)
- Banking and asset info
- Unpaid medical bills
- Proof of pregnancy (if applicable)
- Utility bills
- Child care receipts
- Rent or mortgage receipts
- Property Ownership
- Veteran's Benefits

While these items may be necessary to process your application, they are not required at the time of your request for services. Additional information may be requested by your worker. The family is required to report all information and circumstances accurately and timely and must report all changes in situation within ten (10) calendar days of the change.