What one word describes 2020?



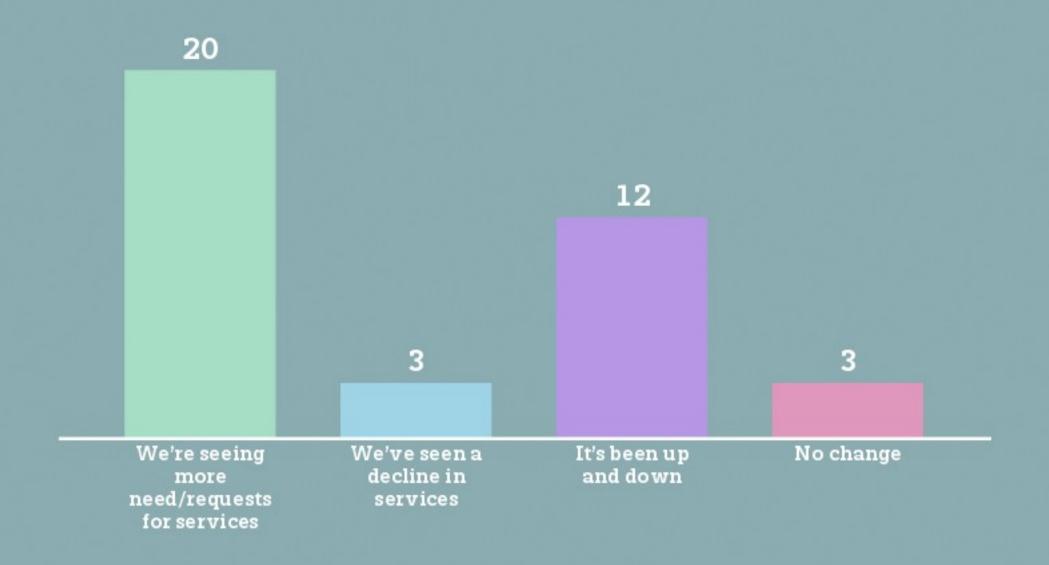
Strongly disagree

To what degree has each of these been a challenge for your organization recently?

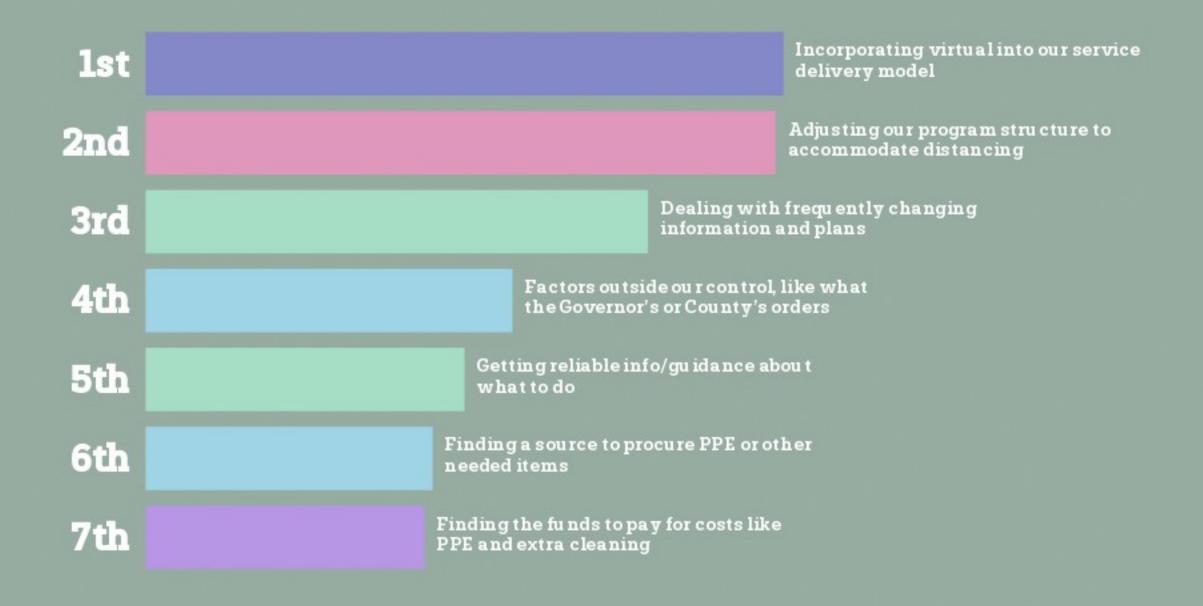
Staying fully staffed 2.5 Handling the volume service requests 3.3 Developing/adapting policies and procedures Complying with public health measures Finding enough funding to meet expenses Supporting people's emotional wellbeing (staff and/or clients) 3.9

Strongly agree

How has the pandemic affected service volumes at your agency?



What's been the greatest challenge in regard to complying with public health measures? (please rank)



Briefly, what would you most like the committee to know in regard to service delivery at your organization?

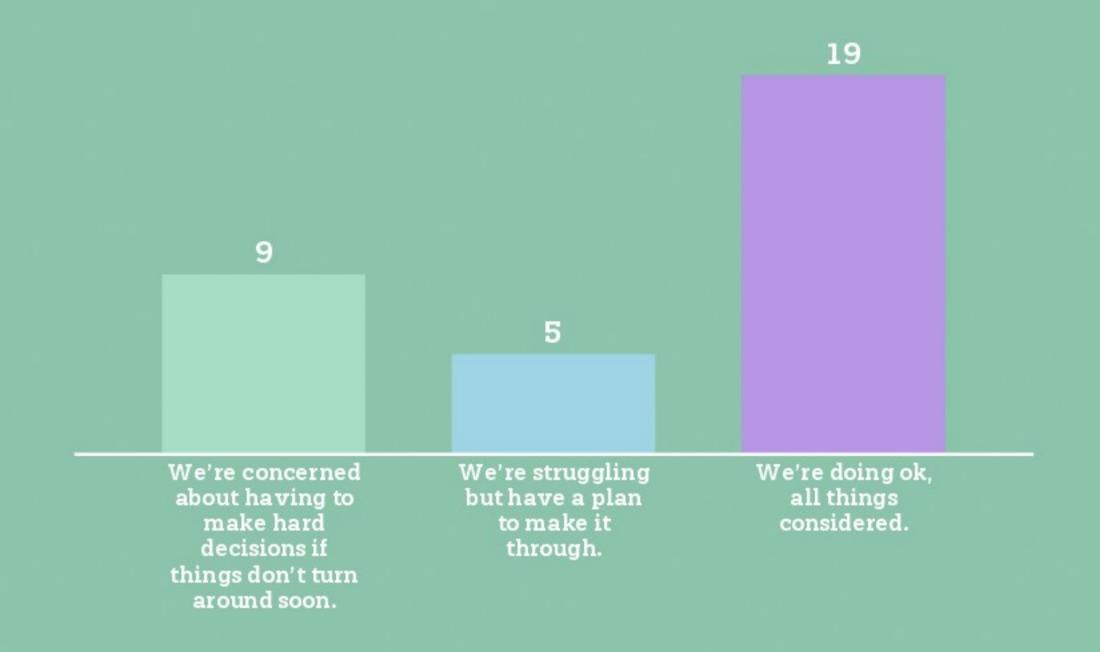
That it takes more customized programming for individuals.

We have precautions in place and are focused on service delivery to the community.

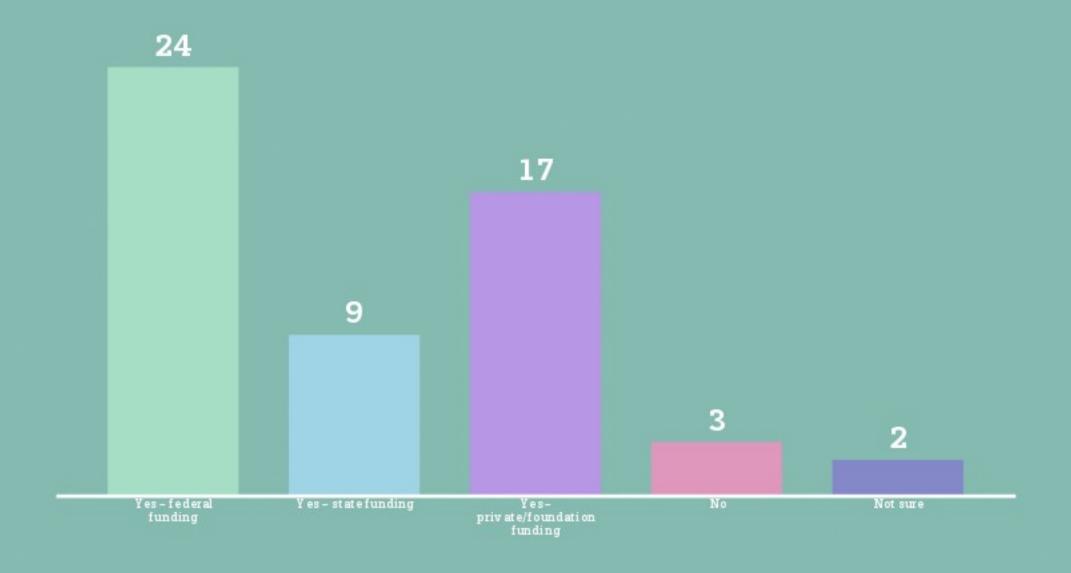
We really need effective means of supporting each other receiving funding



Which best describes how your organization/program doing financially? (choose one)



Did your organization receive any special COVID funding? (choose any that apply)



It needs to be flexible as possible.

Thank you for your help - we definitely need it this year especially. But be open to changing goals

Because so much of the recent funding available has been geared toward emergent response, there has been less available to support long-term sustainability and resilience in our communities. We need to direct funding to long-term sustainability.

the more restricted the funding, the more difficult to help current needs that are constantly evolving

Need continued access to sources of quick turnaround emergency funding to pay for things like outdoor heaters, to-go containers, etc. As we make quick adjustments to environment, there are often costs that come up that couldn't have been planned for

Flexibility is really important because of the uncertainty of working (remote vs. in-person vs. hybrid) AND some results/outcomes might not be hit because of these uncertainty.

It is hard to predict our goals based on the unpredictable nature of covid

There are times I feel that funding is not enough for the things needed for nonprofit.

The most significant thing to know is the demand, need is still urgent

Your flexibility is appreciated more than ever. It is very difficult to predict exactly how money will be spent and how many people we will serve in this environment. Please provide plenty of time to respond to questions and requests.

Putting funding towards COVID relief is much needed, yet can divert funds from other important projects that are not COVID-related.

Nonprofits need more flexibility in how grants are awarded. Screen what nonprofits you want to fund based on their programs, and grant operational support rather than restricted budgets.

Grant Plan A might not work, nor Plan B. Permission to adapt our grant plan would be very helpful.

We are doing important and valuable work. Even if our metrics do not meet the same numbers as outlined in grant application, please don't lift funding. Also, unrestricted funding is best to fill gaps.

ongoing funding has been able to keep our organization strong so we can keep operating even in emergency situations

Unrestricted funds are what is needed most during COVID.

that the ground keeps shifting beneath us; we are needing to be very nimble and having to adjust our programming constantly.

Funding and helping to FIND funding is always necessary. And now we need flexibility in how to use funding.

The flexibility of funders has been critical in allowing nonprofits to effectively respond to changing needs.

Flexibility in spending is a huge part of being able to pivot to rapid increase in need. Multi-year funding will be key to being able to continue to meet increased needs.

More funding needs to be available to support service delivery under these pandemic conditions.

Non-profits always struggle. During these times the Buncombe County funding is critical. Flexibility is important as is an understanding of varied outcomes.

Access to emergency funding.

Flexibility, unrestricted funds

Flexibility is important right now.

We very much appreciate our partners and funders for their constancy during this time. If they are financially stable, it lends stability to our programs.

Agree, adaptation, flexibility, creativity and speed will help us, working on the ground with the people, children and businesses meet the needs of our community, grassroots.

Flexibility in funding as well as outcomes

That the struggle is real. We are all wanting to serve our customers, but we really need funding to serve with continued the goals and objectives we founded our programs on.

Besides funding, what other resources can you think of that Buncombe County and/or the Strategic Partnership Grants Committee can help you with?

More funding for certified teachers.

Advocacy with foundations to provide operating grants with fewer restrictions.

Promoting events; letters of support for private and other government funding

advocacy with dogwood health trust

Publicity of our efforts in partnership with you.

Definitely support for expanding Broadband Data/support letters for outside funding.

Mentimeter

Besides funding, what other resources can you think of that Buncombe County and/or the Strategic Partnership Grants Committee can help you with?

Yes, push support for broadband assess for our students and families most in need.

Volunteers, tech support and access, advocacy with other funders for flexibility and unrestricted dollars

Consider whether the county could help with software bulk access for nonprofits - zoom webinar licenses, Docu Sign, this cool online presentation software! Also, big spaces to hold meetings where people can have a lot of space.

Warehouse space. With rent/lease costs being as high as they are in Buncombe County, it's difficult to find affordable space to be able to accept/process truckload donations.

I would like to keep the need for supporting whole family needs and we're seeing more need for social and emotional additional funds to best serve our population.

Advocacy for locally owned businesses. Prioritizing local procurement more than ever. Educating about the importance of a strong local economy (also with landlords / leases).

Using some of the open Buncombe County properties for projects and organizational growth.

social and traditional media sharing of grantees' work

Continued communications and connections with other complementary programs or resources - foundations, county programs, promotions, etc.

M Mentimeter

Besides funding, what other resources can you think of that Buncombe County and/or the Strategic Partnership Grants Committee can help you with?

As we continue to develop our mentorship program, and to lean on it more heavily instead of large group programming in light of Covid, we would love helping identifying young mentors in local colleges. Under One Sky youth want younger mentors.

What partnerships have emerged or changed in a helpful way since the onset of COVID-19?

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Asheville City and Buncombe County School Board helping with virtual learning.

We have seen an out pouring of educational programs from the schools to educational supplies.

More collaboration developing across food security work.

Working with Buncombe county schools more closely.

More partnerships have emerged more related to equity issues in response to current race relations

Honestly, we've been more inwardly-focused than normal. It's been a LOT to re-working policies and processes, and it's been harder to find time to connect.

Our opportunity to work with health related business had expanded

The COVID-19 Homeless task force that was meeting weekly early on was helpful connection with city/county public health. Deepening of relationship with existing partners including Homeward Bound; App Mtn Community Health Services. There are more bu

What partnerships have emerged or changed in a helpful way since the onset of COVID-19?

Hands On of Asheville and Buncombe has helped us develop a "Volunteer at Home" program to replace our in-person volunteer opportunities

Creative use of virtual meetings to connect nonprofits - whether a Chamber After Hours event or this grantees call. working with businesses, organizations and government entities that we've not worked with before

Freeing up funding for COVID response was amazing. Community Foundation of WNC for agencies. One Buncombe for small business. PLS stepping up with eviction guidance was a great resource. Engaging others in equity work.

Yes! We are learning that our youth love the one-onone connections with their mentors. Covid is necessitating one-on-one and small group connections and the kids are loving it. The loss of restaurant markets for farmers and the increase in food insecurity has driven more partnership with food relief organizations

Collaboration

What one word describes something you're proud of in regard to our community's COVID-19 response?

