

DSS Mission

To partner with individuals, families, and communities to strengthen their efforts toward Independence, Permanence, and Safety.

Income Maintenance Mission

To provide timely and accurate public assistance (Medicaid) to all who wish to apply while at the same time facilitating personal responsibility on the part of the recipient to enable self-sufficiency and separation from public assistance.

Visit our website at:

[www.buncombecounty.org/
governing/depts/dss/economics](http://www.buncombecounty.org/governing/depts/dss/economics)

What is Family and Children's Medicaid

Family and Children's Medicaid is a program that provides medical assistance to families and children.

Am I Eligible?

Eligibility is based on resource and income guidelines.

How Do I Apply?

If you or someone you know is interested in the program, call (828) 250-5500 or visit Family Medicaid located on the first floor of the Department of Social Services.

A caseworker will help you by taking and processing your application to determine if you meet the income and resource guidelines for the program you select or you may elect to have an application mailed to you which you can complete and return by mail.

Our work is guided by professional ethics and values that are designed to safeguard your privacy and confidentiality. If you have any concerns about how you have been treated, contact your worker's supervisor. If you are unsure who to contact, please call the Director's office at (828) 250-5587.

Buncombe County Government does not discriminate on the basis of race, color, religion, sex, age, national origin, handicap or disability in admission or access to its treatment or employment in its services, programs and activities in compliance with applicable federal and state laws.

Economic Services Division

Family and Children's Medicaid Programs



Buncombe County Department of Social Services

**40 Coxe Avenue
P.O. Box 7408
Asheville, NC 28802**

**Hours of Operation
Monday - Friday
8:00 am - 5:00 pm**

**Phone: (828) 250-5500
Fax: (828) 250-5955**

What Services Are Available To Me?

Medicaid For Families

A program that provides medical assistance for parents and/or certain relatives with children under age 19 in the home and coverage for individuals under age 21.



Medicaid For Infants And Children

A program that provides medical assistance for children under age 19.

Don't forget to re-enroll yearly for both Medicaid and Health Choice!

NC Health Choice

If your children are not eligible for Medicaid, they may be eligible for Health Choice, a free and low cost health insurance plan for children under 19 years of age. A family of four making approximately \$39,000 per year may be eligible. Grand parents/ step parents income is not counted.

This program will pay for doctors visits, prescriptions, dental care, eye exams and glasses, hearing exams and hearing aids, wellness checkups, hospital coverage, and mental health care.



For more information or to apply for NC Health Choice call (828) 250-5939.

Family Planning Waiver

A limited Medicaid program for men age 19—65 and women age 19—55 for family planning services only.

Breast And Cervical Cancer Medicaid

A program that provides medical assistance for women enrolled, screened, and diagnosed with breast or cervical cancer thru the Breast and Cervical Cancer Control Program.



Medicaid For Pregnant Women

A limited Medicaid program that covers pregnancy related costs for pregnant women.

For Further Information On Services or To Report Address Change Call (828) 250-5500