



Buncombe County, North Carolina

2003-2004

Annual Report

Buncombe County Board of Commissioners



Nathan Ramsey is in his first term as Chairman of the Board. He is a thirty year resident of the Fairview Community in Buncombe County. He has a BS degree in accounting from the University of North Carolina. He and his family own a dairy farm in Fairview. Chairman Ramsey currently serves on the County Audit Committee and the Blue Ridge Area Authority for Mental Health.

Nathan Ramsey, Chairman
(828) 250-4006
Nathan.Ramsey@buncombecounty.org

A retired high school coach and principal, **Bill Stanley** is serving in his fourth term as Commissioner and it is his first term as Vice Chairman. In addition to his involvement in local civic affairs, he is a former President of the North Carolina Association of County Commissioners and is currently serving as a member of the National Association of Counties Board of Directors and on the Homeland Security Taskforce.

Bill Stanley, Vice Chairman
(828) 250-4007
Bill.Stanley@buncombecounty.org

David Gantt, an attorney, is in his second term on the Board. He currently serves on the Metropolitan Sewerage District Board, Asheville-Buncombe Community Relations Council, and is President of the Land of Sky Regional Council. Commissioner Gantt is an advocate for education and the working people of Buncombe County.

David Gantt, Commissioner
(828) 250-4004
David.Gantt@buncombecounty.org



A recently retired middle school social studies teacher, **Patsy Keever** is serving her third term of office. She is also on the Buncombe County Board of Health, Health Partners, Mountain Center for Substance Abuse Prevention, and the Juvenile Crime Prevention Council. She is also a strong advocate for children and education.

Patsy Keever, Commissioner
(828) 250-4006
Patsy.Keever@buncombecounty.org

In his third term as Commissioner, **David Young** is very involved in local and regional economic development, serving as the Chairman of the Economic Development Board and as a member of the Regional Airport Authority. He is also part owner of Fugazy Travel.

David Young, Commissioner
(828) 250-4008
David.Young@buncombecounty.org

Buncombe County Board of Commissioners
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- A Letter from County Manager Wanda Greene – 2
- A Letter from Chairman of Commissioners Nathan Ramsey – 3
- Buncombe County is Poised for the Future – 4
- News and Accomplishments – 6
- Goals for the Future—7
- Key Businesses – 14
- Capital Improvement Plan— 16
- Buncombe County’s Strategic Plan – 18
- Our Vision, Mission, and Key Issues – 19
- Award for Outstanding Achievement in Reporting – 20
- County Services Directory – 21



Wanda Greene,
CPA

County Manager

Buncombe County: Government for the People

Dear Buncombe County Residents,

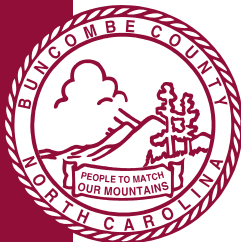
As County Manager it is my privilege to share with you our annual report for fiscal year ended 2004, a year of solid progress and success for Buncombe County and its citizens.

Buncombe County is in the people business, and we understand that everything we do as stewards of your tax dollars affects every resident of the County. We realize the importance of the partnership between County Government and the community. We don't do glamorous things, but we do provide services that touch the lives of our citizens every day, and we provide those services at a point in the lives of our citizens when they are often at a point of great need.

The success of County Government is attributable to the efforts of many. Our greatest assets are the gifts, talents, and abilities of our employees, and I would like to thank them for their dedication and support for our services.

In this annual report, you will find more information about your County and what it does for you as well as details about accomplishments, innovative programs, and plans for the future. I hope you find it interesting and useful and we welcome you to read more and learn about Buncombe County Government- we are here to SERVE.

Wanda Greene



Looking Toward The Future

Dear Fellow Citizen,

Many wonderful things are in Buncombe County's favor as we face the future. God has blessed us with these beautiful mountains to call home. A place that is safe, a place that is free from the bustle of larger communities but is still convenient to almost everything, and a place that many want to visit and those who leave often long to return.

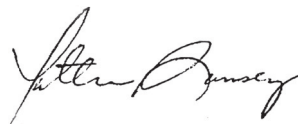
The first element in the County's mission statement is to "promote a healthy, safe, well educated and thriving community with a sustainable quality of life." We take that responsibility very seriously. The report, among other things, outlines the goals we will focus on to meet these responsibilities.

As we move into the second half of the first decade of the 21st century, we are confronted with fundamental changes in our global economy. Therefore, we place a top priority on education as one of the essential ingredients to continue moving our economy toward a knowledge, skill based economy.

Economic development is a must if we are to create a climate where new businesses and jobs can be created and current businesses can thrive and expand. We intend to be an active participant in that effort. Of course, the beauty and health of our wonderful mountain environment and our cultural and recreational opportunities must be carefully preserved and expanded; they are essential to attracting the kind of businesses that will keep Buncombe County a thriving, vital community.

We will always care for those among us who are less fortunate; effective human services are an uncompromising obligation. Mental health reform will present us with both challenges and great opportunities. Public safety remains a key responsibility and we will continue to fund the facilities and technology necessary to make our community the safest place to live in North Carolina.

We hope you use this report to understand more clearly where our funding priorities lie, and to let us know if and when we have missed the mark. On behalf of all of our employees and volunteers, we remain firmly committed to making Buncombe County the best place in America to live and work. If you have questions about Buncombe County or suggestions about how we can improve our services, please do not hesitate to contact me.



**Nathan Ramsey,
Chairman**

Buncombe County
Board of
Commissioners

Buncombe County

Is Poised for the Future

As we scan the economic landscape, we find that good jobs with decent benefits are at the top of our community's concerns. Our nation, indeed, the world, is moving rapidly toward a global economy. Buncombe County lost 1,400 manufacturing jobs in 2003. Just as textile jobs moved from England to New England in the 1800's and from New England to the South during the 20th century, those and other manufacturing jobs are moving in the 21st century to Asia, Mexico, and South America. Fortunately, Buncombe County has a mixed economy and a potential entrepreneurial environment to soften the blow of traditional manufacturing losses.

Despite manufacturing losses, the total number of jobs in Buncombe increased from 116,670 in 2002 to 118,505 in 2003. Most of those job increases were in health, professional and business services, and private education. Other small, entrepreneurial businesses were created in 2003. Many of those represent good paying jobs with bright futures.

The kinds of knowledge-based businesses that are most likely to continue to prosper here will be drawn here by a well-educated workforce served by solid educational systems, very high quality of life, and a viable infrastructure. Education and quality of life are two areas where Buncombe County has the competitive advantage.

The County and City's primary and secondary schools continue to exceed state performance averages. Asheville-Buncombe Technical Community College and UNC Asheville are leading the way towards knowledge-based job training and education.

Quality of life can be measured in part by natural beauty. It can be enhanced by a clean environment, the availability of recreational and entertainment facilities, cultural opportunities such as art, music, and theater, good health care and adequate safety. The County's natural beauty is God-given; local government has a role to play in promoting the rest.

Buncombe County is filled with beautiful parks, playing fields, and libraries located in communities throughout the County. Asheville is well known for its world class art and music scene. Medical care is first rate, with one of the highest percentages of people with access to adequate care in the nation. A very low crime rate is a staple of our community.

The final ingredient needed to attract knowledge-based jobs and value-added manufacturing is infrastructure. Rail and air service are adequate and two major interstate highways cross in

Buncombe County. However, the I-26 connector is years away from completion; until it is complete, there will be an increasingly dangerous bottleneck in the heart of the County.

There is excess capacity in water and sewer, although much of the County's northern corridor remains un-served.

Broadband Internet connectivity is a real success story with interconnectivity from our region to the world being on par with that of Atlanta or Washington, DC.

Buncombe County is governed by a responsive and accountable Board of Commissioners with a dedicated, professional County workforce. Together with involved citizens they can lead the way to creating an environment where businesses with stable, good paying jobs can thrive. The County is well positioned to face the future with real hope for continued growth and prosperity.



News and Accomplishments

2003-2004

■ **Exciting Partnership With UNCA Brings New Craft Campus to Region:** UNCA and the County are collaborating to establish a craft campus on the County's former landfill site. This program will model green building and add to the region's art and craft economy. Students will be reclaiming the methane from the landfill and putting it to good use. The lecture hall and visitor center planned for the site should become a major tourist attraction.

■ **Detention Facility Named "Large Facility of the Year" for North Carolina:** The Detention Center was presented with this prestigious award for its programs on education and development for inmates and officers. Staff was also commended for their outstanding security record.

■ **Internet Auction A Success:** The Purchasing Division of Finance began selling surplus property at www.GovDeals.com. This venture has proved a huge success, not only earning more money for surplus property, but also eliminating the need to store supplies for an annual live auction.

■ **Inmate Health Services Improved:** The Detention Center and the Health Center have worked out a relationship that will generate a cost savings by allowing medical staff at the Health Center to take over medical care for inmates.

■ **New Child Care Services Building:** The County recently purchased the Interchange Building to house Child Care Services. This allowed employees to be move out of leased space to a central location that is more accessible to clients.

■ **Government Expo Is A Winner with County Citizens:** The first annual Government Expo was held at the Asheville Mall in October. The County responded to citizens who wanted to understand what their tax dollars pay for. Displays from many departments provided an opportunity for citizens to learn how and where they can access County services.

■ **New and Improved Website:** The Public Relations Team launched the County's newly designed website, www.buncombecounty.org in July. The website provides a more user friendly look and invaluable information about the County.



Goals for the Future

Goal One: Education

Continue to promote an environment which encourages high school graduation, demonstrates competence in fundamental skills in grades 3-8, and enables students to succeed in the knowledge-based, technology-oriented global marketplace.

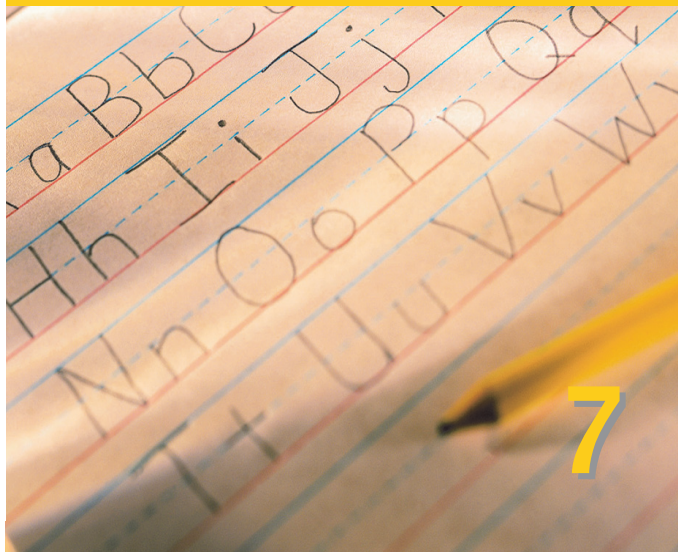
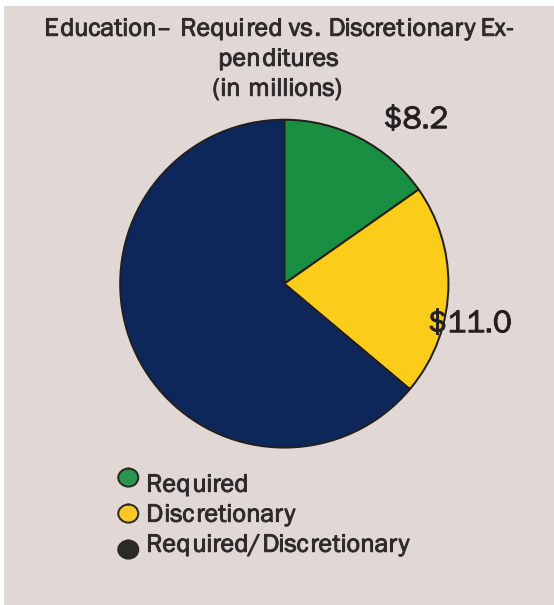
Education is a vital part of a community's success. Buncombe County Government supports local public education and annually appropriates funds to the Asheville City School System and Buncombe County School System, as well as Asheville-Buncombe Technical Community College. As our county grows it places an additional strain on the services provided by our schools. The County must balance the increased needs and future demands of the schools with other obligations within the current tax rate.

■ In 2001-2002, 50% of Asheville City Schools and 58% of Buncombe County Schools were designated as having met high growth.

Asheville City	65.4%
Buncombe County	61.5%
North Carolina	58.5%

Asheville City	1020
Buncombe County	1072
North Carolina	1001
United States	1026

School System	Math	Reading	Writing
Asheville City	83.4%	81.6%	61.5%
Buncombe County	90.2%	86.5%	67.5%
North Carolina	84.4%	79.5%	54.9%



Average Wages Compared to State & National Averages

Buncombe County	\$28,363
North Carolina	\$31,430
United States	\$35,550

■ 537 new technology driven, knowledge based jobs created from March 2002 to March 2004.

■ 24% of tax value in Buncombe County is based on business and commercial property.

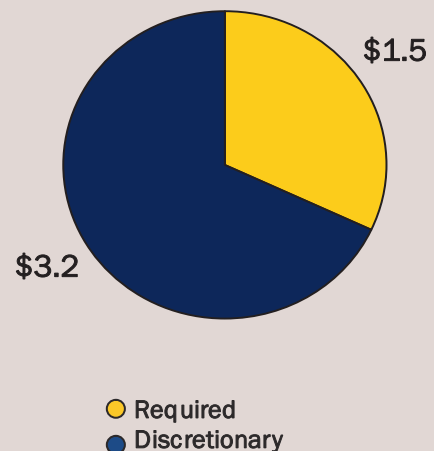
■ Goal Two: Economic & Physical Development

Strengthen economic vitality by attracting and retaining high-wage industry with emphasis on knowledge-based, technology driven companies while maintaining a balanced mix of employment.

Despite the current environment of job losses and economic slowdown, Buncombe County continues to be a wonderful place to live with a good quality of life. The growth of our area is reflected in the booming housing market; however, manufacturing jobs are disappearing. Buncombe County strives to do everything possible to attract good paying, quality jobs to this area. In order to maintain our quality of life, our Cooperative Extension services assist and protect remaining farmland; our Soil and Water employees promote water and soil quality; and our Air Quality Agency services are implementing new initiatives to protect these natural resources for generations to come.



Economic & Physical Development-
Required vs. Discretionary Expenditures
(in millions)





■ Goal Three: Environmental

Minimize the cost of solid waste disposal by utilizing the most appropriate, environmentally sensitive, and economically sound technologies available and reduce the amount of disposed household hazardous waste through effective public education.

Buncombe County sited a landfill in 1990 with a life of approximately 30 years. Since that time, the life of the landfill has been expanded to 36 years with use of the most advanced, sound technologies available. It is in the best interest of every citizen to make this landfill last as long as possible with the goal of never having to site another one in anyone's backyard. Our Solid Waste Department strives to educate businesses and the public and maintain a facility through vigilant stewardship that will serve this county for as long as possible.

The landfill disposes of 170,000 tons of waste every year. By recycling white goods, tires, cardboard, batteries, and other recyclables, and with the construction of the bioreactor project, the life of the landfill will be increased by an estimated 25 percent.

The household hazardous waste collection program, as well as the collection of electronics, has been increased from once or twice a year to every Friday.

- 2,007 pounds of solid waste was collected per person in the County in 2003.
- Household hazardous waste collected in 2003 amounted to 318,150 pounds.
- The landfill life expectancy is 36+ years.



■ Goal Four: Public Safety

Address the current and changing community needs by enhancing facilities and services, applying available technologies effectively, and reducing response times.

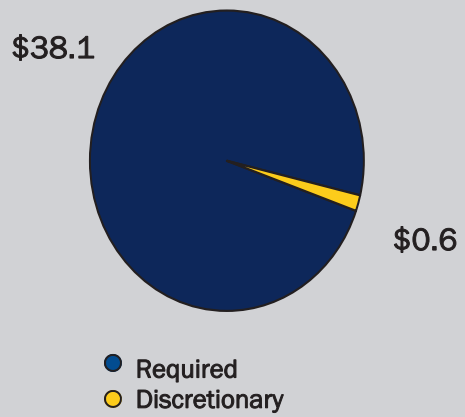
Buncombe County is growing and rapidly becoming a more urbanized area. This change has a huge impact on the needs and demands of our public safety departments. The Sheriff's Department, Detention Center, Emergency Medical Services, and Court Support personnel all feel the increased burden of meeting the needs of our growing and diverse population. To provide a safe environment for our citizens, Public Safety is the third largest area of net costs in the County's budget.

Juvenile Crime Rate Compared to North Carolina (2001)

Buncombe County	8.5%
North Carolina	12.1%

■ The average response time for emergency (life threatening) calls is 10 minutes from the initial 911 call until dispatch. The average time for non-life threatening calls is 12.5 minutes

Public Safety- Required vs.



■ Goal Five: Human Services

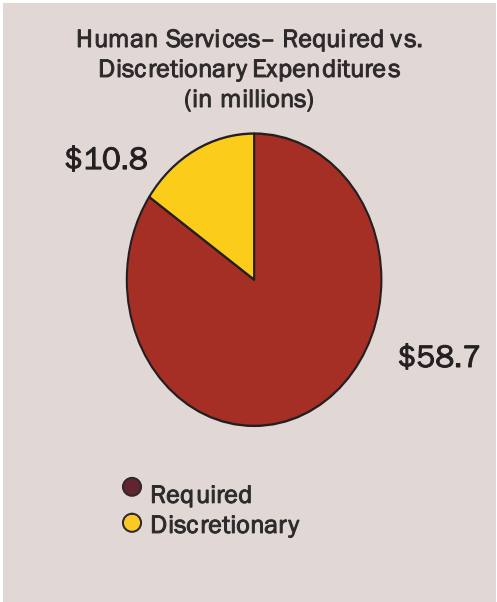
Partner with individuals, families, and communities to strengthen their efforts toward mental and physical health, independence, permanence, and safety.

Taking care of Buncombe County's human service needs is key to a healthy community. Social services, health and child care services, transportation, youth and aging services, and mental health reform must all work together to play their crucial roles in a thriving community. We will support these services while making them accountable and available to our citizens in need.



■ In 2003 252 elderly and/or disabled people were enrolled in the Community Alternatives Program.

2002	\$10.9 million
2003	\$11.6 million



Month/Year	#3-Star or Higher	% 3-Star or Higher
January 2003	60 out of 88	68.2%
December 2003	73 out of 96	76.0%

Goal Six: Culture & Recreation

Meet the changing needs of our growing and diverse community by developing, supporting, and encouraging access to library and parks and recreation facilities, programs, and events.

There is no better judge of a healthy community than the availability of parks, libraries, recreation facilities, and events. Your County government is proud of its recreation facilities and events for the young and old alike. From Nature Center happenings to youth ski trips and senior games, all ages are included. We are equally proud of our libraries located in each region of the County with employees and volunteers who work hard to reach out to our diverse community with a wide variety of weekly functions.

Attendance Increase at Public Libraries (11% increase from 2002 to 2003)

2002	1,103,638
2003	1,239,686

Attendance Increase at Parks & Recreation Facilities (11% increase from 2002 to 2003)

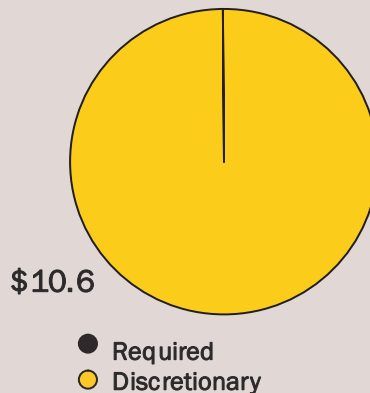
2002	548,243
2003	593,055

Attendance Increase by Hispanics in Parks & Recreation Programs through Expanded Outreach (16% increase from 2002 to 2003)

2002	667
2003	792



Culture & Recreation- Required vs. Discretionary Expenditures (in millions)



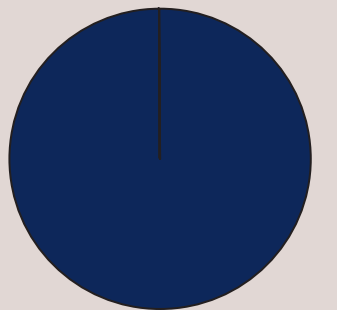
■ **Goal Seven: General Government**

Increase public access, provide organizational cohesion, improve span of control, and reduce long term costs by acquiring adequate facilities for County employees and functions.

It is our goal to make your contact with Buncombe County as easy and accessible as possible. From more e-government features on our newly designed website, to housing similar government functions together, we are striving to provide our citizens with the best service possible. By housing our offices in County owned space, we cut our rental fees and have the ability to combine many employee functions. Dealing with government should not be a puzzle. We are striving to put the pieces together for you



General Government– Required vs. Discretionary Expenditures (in millions)



\$16.8

- Required
- Discretionary

- 7.7% of employees work in leased facilities, requiring \$349,233 in resources annually.
- 19 County facilities, such as libraries, pools, and parks, are located in our communities.
- County website usage jumped from 60,000 views in fiscal year 2003 to over 1,700,000 in fiscal year 2004.

Key Businesses

Our **3 key businesses** are Education, Public Safety, and Human Services, and they consume the largest part of our budget expenditures. These key businesses are aligned with the County's goals and are the main focus of our dollars.

The County's **Education** function is made up of the Buncombe County Schools, the Asheville City Schools, and Asheville-Buncombe Technical Community College. Funding for public education is a major responsibility of County government. The County's appropriations comprise only a small portion of the required funds with the State of North Carolina providing most of the funding. County schools were provided \$33,104,948 for the current facility operations, \$5,354,767 for capital outlay, and \$276,116 for the community school. The City of Asheville school system was provided \$5,425,019 for the current expenses and \$851,500 for capital outlay. AB Tech received \$5,375,543. Debt issued for education, which was repaid with general fund revenues, totaled \$912,183. Included in total education function group expenditures are school resource officers and school nurses. The Education function group accounted for 27.2% of total government fund expenditures.

The **Public Safety**

function is composed of the Sheriff's Department, the Detention Center, Emergency Medical Services, Court Support, Pretrial Services, Criminal Justice Information System, Identification Bureau, and Centralized Data Entry.

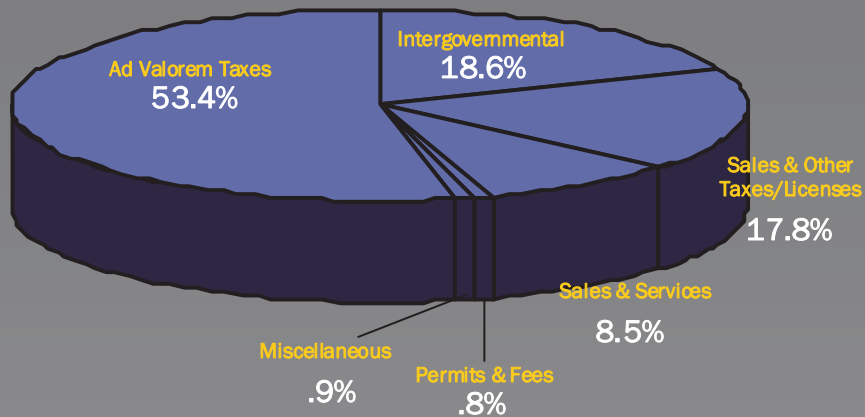
The Sheriff's Department Activities include Crimestoppers, MEG, Patrol & Investigation, Court Security, and the Satellite Jail. The Detention Center began housing prisoners in April 1996 and can house 356 inmates. The Satellite Jail can house up to 80 inmates.

The Emergency Services activities include Emergency Management Radio, and Emergency Medical Services. They provide emergency communication and transportation to medical care facilities.

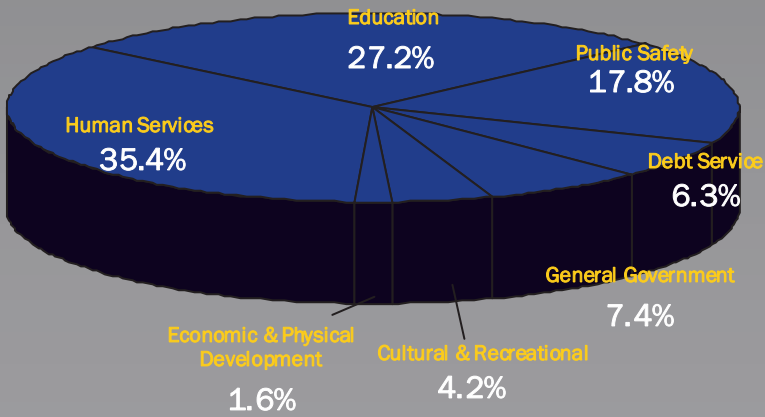
The Identification Bureau, Central Data Entry, and the Criminal Justice Information System provide a centralized database system of complete and accurate criminal history information on all persons arrested or cited in the County. The Public Safety function group accounted for 17.8% of total government fund expenditures.

The **Human Services** function is composed of the Public Health Department, Social Services, Transportation (Mountain Mobility and Section 18), Child Care Services, Aging Services, the Buncombe County Medical Society, and Indigent Care. Public Health expenditures of \$15,894,722 were used for specialized public health services; Social Services expenditures of \$35,962,507 supported human needs; and Child Care Services expenditures of \$10,889,145 were used to improve the quality of life for children in group care. All other expenditures were used to provide specialized human service needs to citizens through services to children, assistance to the elderly, and transportation to people of all ages. Human Services expenditures accounted for 35.4% of total governmental fund

FY04 General Fund Revenues



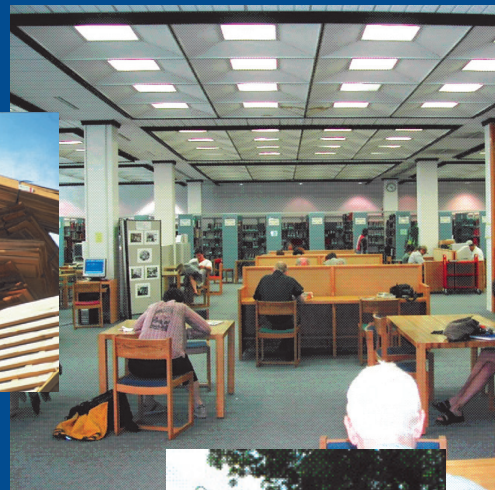
FY04 General Fund Expenditures



Capital Improvement Plan

Fiscal Years 2006 through 2010

FY Funding Needed	Description	Total Est. Cost	Other Funding
FY 2006	Tax Computer System	\$ 4,000,000	
FY 2006	County Buildings Roof Replacements	\$ 497,560	
FY 2006	New Animal Shelter Facility	\$ 2,400,000	
FY 2006	Additional Voting Machines	\$ 250,000	
FY 2006	Construct Parking Deck	\$ 8,725,000	\$ 8,725,000
FY 2006	Soccer Complex Upgrade	\$ 500,000	
FY 2006	North Buncombe & Homing Field Lights	\$ 273,500	
FY 2006 Total		\$ 16,646,060	\$ 8,725,000
FY 2007	Courthouse Annex Building Repairs	\$ 500,000	
FY 2007	Aerial Photography for 911 Addressing	\$ 400,000	\$ 400,000
FY 2007	Pack Library Renovation	\$ 3,000,000	
FY 2007	Soccer Complex Upgrade	\$ 2,700,500	
FY 2007	Construct AB Tech Parking Deck	\$ 3,984,000	
FY 2007	AB Tech Birch Building Renovations	\$ 1,100,000	
FY 2007 Total		\$ 11,684,500	\$ 400,000
FY 2008	EMS Renovation & Repair	\$ 604,800	
FY 2008	Construct Erwin Ballpark	\$ 100,000	
FY 2008	Renovate Skyland Recreation Center	\$ 800,000	
FY 2008 Total		\$ 1,504,800	\$ -
FY 2009	New Landfill Cell	\$ 4,500,000	\$ 4,500,000
FY 2009	Replace East Asheville Branch Library	\$ 2,000,000	\$ -
FY 2009	Construct Soccer Complex in Erwin	\$ 750,000	
FY 2009 Total		\$ 7,250,000	\$ 4,500,000
FY 2010	New Phone System	\$ 1,000,000	
FY 2010	Renovate Black Mountain Branch Library	\$ 250,000	
FY 2010	Develop Greenways	\$ 250,000	
FY 2010	Construct AB Tech One Stop Center	\$ 3,600,000	
FY 2010	Renovate AB Tech Maple Building	\$ 348,000	
FY 2010 Total		\$ 5,448,000	\$ -
FY 2006 - 2010 Total		\$ 42,533,360	\$ 13,625,000



Source	Estimated County Dollars Needed	Pay-As-You Go	Annual Debt Service	Estimated Annual Operating Costs Increase
	\$ 4,000,000	\$ -	\$ 685,553	\$ -
	\$ 497,560	\$ 497,560	\$ -	\$ -
	\$ 2,400,000	\$ -	\$ 229,333	\$ 200,000
	\$ 250,000	\$ -	\$ 90,775	\$ -
Pub/Private Partnership	\$ -	\$ -	\$ -	\$ -
	\$ 500,000	\$ -	\$ 85,537	\$ -
	\$ 273,500	\$ -	\$ 62,500	\$ -
\$ -	\$ 7,921,060	\$ 497,560	\$ 1,153,698	\$ 200,000
	\$ 500,000	\$ -	\$ 85,537	\$ -
E-911 Fund	\$ -	\$ -	\$ -	\$ -
	\$ 3,000,000	\$ -	\$ 513,219	\$ 125,000
	\$ 2,700,500	\$ -	\$ 461,983	\$ 150,000
	\$ 3,984,000	\$ -	\$ 317,415	\$ 125,000
	\$ 1,100,000	\$ -	\$ 251,369	\$ -
\$ -	\$ 11,284,500	\$ -	\$ 1,629,523	\$ 400,000
	\$ 604,800	\$ -	\$ 103,465	\$ -
	\$ 100,000	\$ -	\$ 17,107	\$ 125,000
	\$ 800,000	\$ -	\$ 136,858	\$ -
\$ -	\$ 1,504,800	\$ -	\$ 257,430	\$ 125,000
Enterprise Fund	\$ -	\$ -	\$ -	\$ -
	\$ 2,000,000	\$ -	\$ 342,146	\$ -
	\$ 750,000	\$ -	\$ 96,221	\$ -
	\$ 2,750,000	\$ -	\$ 438,367	\$ -
	\$ 1,000,000	\$ -	\$ 228,518	\$ -
	\$ 250,000	\$ -	\$ 45,704	\$ -
	\$ 250,000	\$ 250,000	\$ -	\$ -
	\$ 3,600,000	\$ -	\$ 343,999	\$ 250,000
	\$ 348,000	\$ -	\$ 59,533	\$ -
	\$ 5,448,000	\$ 250,000	\$ 677,754	\$ 250,000
	\$ 28,908,360	\$ 747,560	\$ 4,156,772	\$ 975,000

Buncombe County's Strategic Plan

We in Buncombe County
Government have a
responsibility to provide
leadership in our community.

That's an important service.

So important that our values
reflect this commitment to

SERVE.

Show pride in our work.

Exhibit caring in all we do.

Respect others.

Value and practice honesty.

Exercise responsibility.

Our Vision

Buncombe County is a caring community in harmony with its environment, where citizens succeed, thrive, and realize their potential.

Key Issues

Resource Management

Collaboration and Cooperation

Customer Service and Customer Satisfaction

Anticipation of and Adaptation to the Changing Needs of Our Community

Quality of Life of our Citizens

Our Mission

We promote a healthy, safe, well-educated, and thriving community with a sustainable quality of life.

We provide effective and efficient government our citizens can trust.

We deliver needed services through a responsive work force committed to excellence, integrity, and teamwork.

Award for Outstanding Achievement

The information for this Annual Financial Report has been taken from the County's Comprehensive Annual Financial Report (CAFR). The County's CAFR has received the GFOA Certificate of Achievement for Excellence in Financial Reporting for the last 25 years. The CAFR is available for public review online at www.buncombecounty.org and in the County Finance Department at 34 Valley Street, Asheville, NC 28801.



Award for Outstanding Achievement in Popular Annual Financial Reporting

PRESENTED TO

**BUNCOMBE COUNTY,
NORTH CAROLINA**

For the fiscal year ending
June 30, 2003



Thomas J. ...
THOMAS J. ...
Jeffrey L. ...
JEFFREY L. ...

The Government Finance Officers Association of the United States and Canada (GFOA) has given an Award for Outstanding Achievement in Popular Annual Financial Reporting to Buncombe County for its Popular Annual Financial Report for the fiscal year ended June 30, 2003. The Award for Outstanding Achievement in Popular Annual Financial Reporting is a prestigious national award recognizing conformance with the highest standards for preparation of state and local government popular reports.

In order to receive an Award for Outstanding Achievement in Popular Annual Financial Reporting, a government unit must publish a Popular Annual Financial Report, whose contents conform to program standards for creativity, presentation, understandability, and reader appeal.

An Award for Outstanding Achievement in Popular Annual Financial Reporting is valid for a period of one year only. We believe our current report continues to conform to the Popular Annual Financial Reporting requirements, and we are submitting it to GFOA.

County Services Directory

Air Quality Agency	255-5655
Burning Control.....	255-5654
BCTV (County Gov't Channel 2).....	250-4107
Child Care Services	250-6700
After School	250-6704
City/County ID Bureau	250-4665
Background Checks	250-4661
Central Records.....	250-5446
Clerk to the Board (of Commissioners)	250-4105
Cooperative Extension	250-4860
County Attorney	250-4115
County Commissioners	250-4001
COUNTY JOBLINE	250-4183
County Manager.....	250-4100
Earn and Learn	250-4298
Election Services	250-4200
Emergency Services	255-5638
Emergencies	911
Erosion Control.....	250-4848
Finance	250-4130
Fire Marshal.....	255-5087
Health Center	250-5000
Dental Care.....	250-5011
Disease Control/Immunization	250-5096
Environmental Health	250-5016
Health Education.....	250-5040
Pharmacy.....	250-5233
Primary Care.....	250-5000
Restaurant/Septic Inspection	250-5016
Social Work.....	250-5299
Water Testing	250-5016
Vital Statistics.....	250-5213
WIC/Nutrition	250-5193
Libraries:	
Pack Memorial (Main).....	250-4700
Law Library	250-4734
Renewal Line.....	251-4998
Minority Affairs Office.....	250-4120
Mountain Mobility.....	258-3887
Mountain Area Job Training	250-4761
Parks & Recreation	298-6118

Sheriff	255-5000
Civil Process	250-4410
Crime Stoppers	255-5050
Crime Prevention	250-4511
Detention Center (Jail).....	250-4550
Inmate Booking.....	250-4571
Personnel	250-4484
Senior Reassurance	250-4492
Warrants.....	250-4469
Social Services	250-5500
Administration.....	250-5700
Adult Services	250-5814
Child Support Enforcement.....	232-1416
Children/Family Services	250-5822
Food Assistance.....	250-5500
Health Choice	250-5939
Medicaid.....	250-5500
<i>Protective Services Intake:</i>	
Adults.....	250-5800
Children	250-5900
Veterans Services	250-5509
Work First Employment	250-5500
Workforce Development.....	250-4760
Work Permit.....	250-5500
Soil and Water Conservation	250-4785
Solid Waste	250-5460
Environmental Control.....	250-5461
Hazardous Waste.....	250-5425
Junk Cars.....	250-5470
Landfill.....	645-5311
Transfer Station	250-6205
Trash Pickup.....	250-5468
Street Addressing (Planning).....	250-4845
Tax Department:	
Collections.....	250-4910
Land Records	250-4970
Personal Property	250-4920
Real Estate	250-4940



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[about us](#) [departments](#) [eGov](#) [commissioners](#) [citizen participation](#) [ordinances](#)

Governing [About Us](#) [Our Government](#)

about us

Our Government

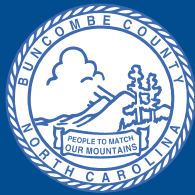
helpful links

- [a brief history](#)
- [75th anniversary](#)
- [our government](#)
 - [meet the county manager](#)
 - [meet the commissioners](#)
 - [board appointments](#)
 - [economic development](#)
 - [policy](#)

Buncombe County Government is Your Government

Local government is the closest government to the people. It is made up of neighbors who are here to help neighbors by bringing the highest quality of life to the community.

Buncombe County has an average of 1,400 employees who serve as firemen, sheriff deputies, nurses, social workers, pharmacists, librarians, child care workers, emergency medical workers, permits and inspections, landfill workers, agriculture extension agents, naturalists, lifeguards, planners, tax assessors and administrators all working to insure the high quality of life we have all come to enjoy.



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