



BUNCOMBE COUNTY
North Carolina

*2006 Calendar of Events
and Annual Report*
FOR THE YEAR ENDED JUNE 30, 2005

Buncombe County Board of Commissioners



Nathan Ramsey - Chairman

Nathan Ramsey is in his second term as Chairman of the Board. He is a thirty year resident of the Fairview Community in Buncombe County. He has a BS degree in accounting from the University of North Carolina at Asheville and a Doctor of Jurisprudence degree from the University of Tennessee and is licensed to practice law in North Carolina. He and his family own a dairy farm in Fairview. Chairman Ramsey currently serves on the County Audit Committee and the Buncombe County Board of Health.



David Gantt – Vice-Chairman

David Gantt, an attorney, is in his third term on the Board. He currently serves on the Metropolitan Sewerage District Board, Asheville-Buncombe Community Relations Council and is President of the Land of Sky Regional Council. Commissioner Gantt is an advocate for education and the working people of Buncombe County.

Dear Buncombe County Residents,

As County Manager it is my privilege to share with you our annual report for fiscal year ended June 30, 2005, a year of solid progress and success in the face of challenge for Buncombe County and its citizens.

Buncombe County Government is in the people business and we understand everything we do as stewards of your tax dollars affects every resident of the County. We realize the importance of the partnership between County Government and the community, and we will move forward in pursuit of our goal of improving the quality of life for all residents of Buncombe County while running a streamlined organization. We will continue to look closely at our programs, enhancing processes with the continued implementation of our performance measurement program to assess their efficiency, effectiveness, and alignment with our strategic goals.

We couldn't get this job done without the guidance and leadership of our Commissioners and our extremely dedicated workforce who have worked hard to sustain the economic vigor and community spirit that is driving our progress. Indeed our greatest assets are the gifts, talents, and abilities of all of our employees, and I would like to thank them for their dedication and support for our services.

In this annual report, you will find more information about your county and what it does for you as well as details about accomplishments, innovative programs, and plans for the future. We have presented the report in a calendar format this year and we hope you will find it interesting and useful throughout the year. We welcome you to read and learn more about Buncombe County Government - we are here to SERVE.



Wanda S. Greene

Wanda S. Greene, PhD, CPA
County Manager



Carol Peterson

A fifth generation native of Buncombe County and a retired high school Vocational Director of the Asheville City Schools, Carol Peterson is serving her first term of office. She also serves on the Board of Trustees of Asheville-Buncombe Technical Community College and volunteers at the UNC-A College for seniors.



William Stanley

A retired high school coach and principal, Bill Stanley is serving his fifth term as Commissioner. In addition to his local involvement in civic affairs, he is a former President of the North Carolina Association of County Commissioners and is currently serving as a member of the National Association of Counties Board of Directors and on the Homeland Security Task force.



David Young

In his fourth term as Commissioner, David Young is very involved in local and regional economic development serving as the Chairman of the Economic Development Board and as a member of the Regional Airport Authority. He is also part owner of Fugazy Travel.

Dear Fellow Citizens,

As we look forward, Buncombe County is well positioned to face the future with real hope for continued growth and prosperity. We have been blessed to make our home in these majestic mountains. Our county is embracing growth and change while remaining firmly rooted in our unique mountain heritage. This balance between history and modernity makes this a place many want to visit and those who leave often long to return.

The first element in the County's mission statement is to "promote a healthy, safe, well educated and thriving community with a sustainable quality of life." We take that responsibility very seriously. The report, among other things, outlines the goals of several of our departments and shows just a few of the services the County offers to the community. Highlights will show how well we are using your tax dollars and help you gauge our accountability for the trust you have placed in us.

As our county grows it places an additional strain on the services provided by our schools. Although the Buncombe County and Asheville City Boards of Education, and Asheville-Buncombe Technical Community College are separate entities from Buncombe County, they constitute a major portion of the funding requirements for the County, which is illustrated in the month of August. The County must balance the increased needs and future demands of the schools with other obligations within the current tax rate.

We aim to create a climate where current businesses can thrive and expand, and new businesses and jobs can be created. Of course, the beauty and health of our mountain environment and our cultural and recreational opportunities must be carefully preserved and expanded; they are essential to attracting the kind of businesses that will keep Buncombe County a thriving, vital community. In June you will learn about some of the parks, pools, and programs provided by Parks and Recreation throughout the County for your enjoyment. Soil & Water, featured in April, provides important environmental conservation to keep our area beautiful.

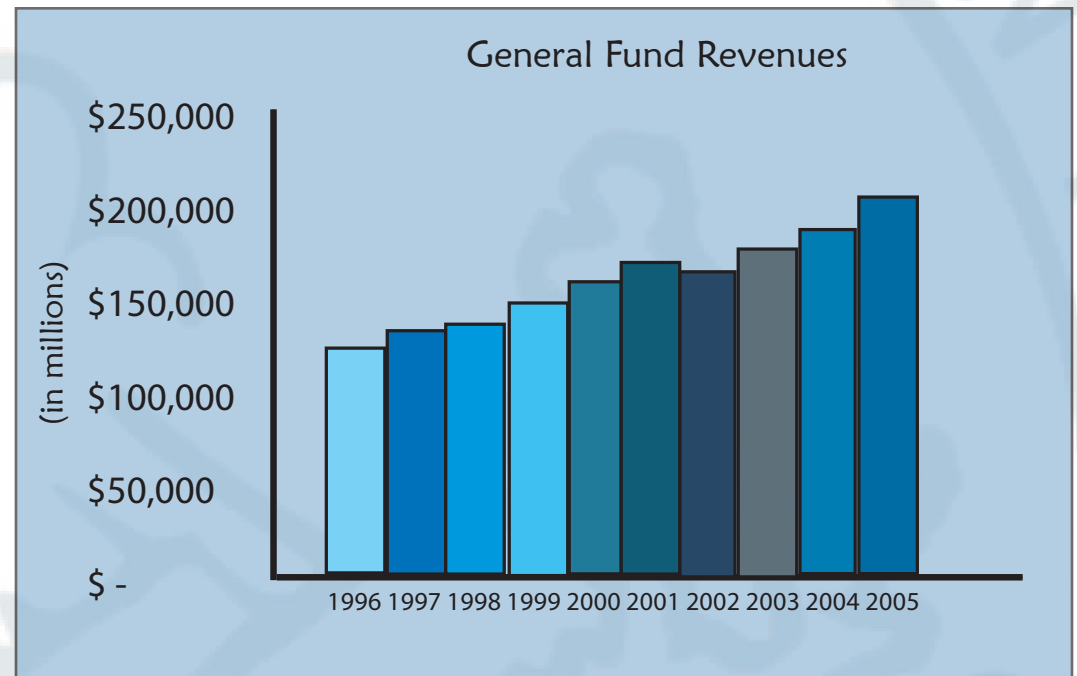
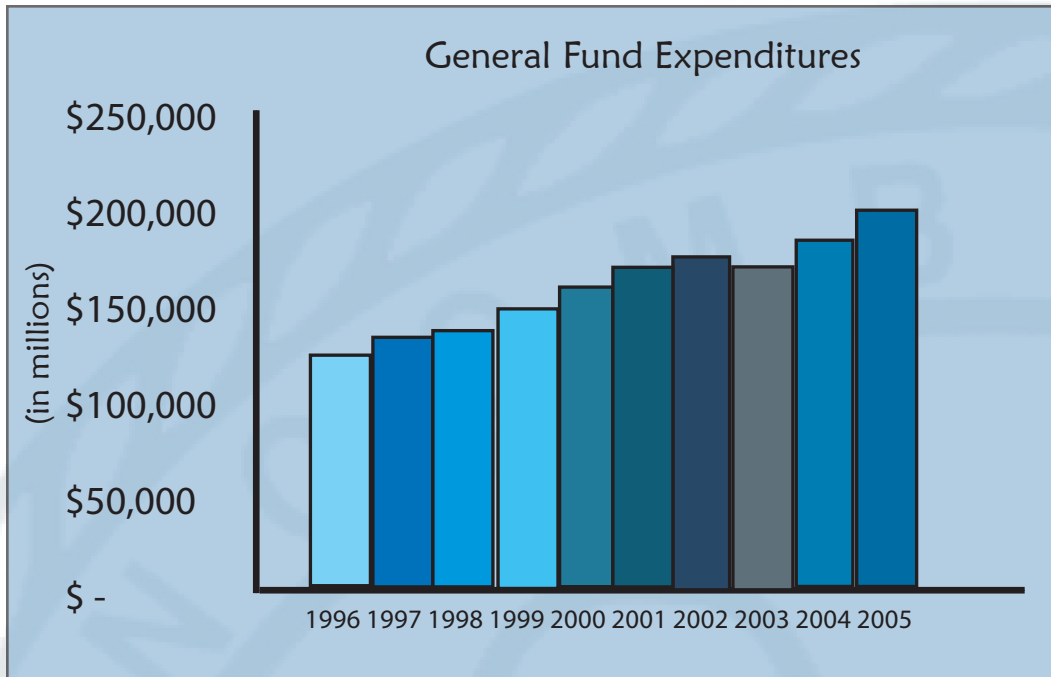
We will always care for those among us who are less fortunate; effective human services are an uncompromising obligation. The first month of the year is dedicated to showcasing a portion of the services the Department of Social Services provides. Public safety remains a key responsibility and we will continue to fund the facilities and technology necessary to make our community the safest place to live in North Carolina. Our Sheriff's Department and Emergency Services Department, featured in May and September, work daily to insure safety for County citizens.

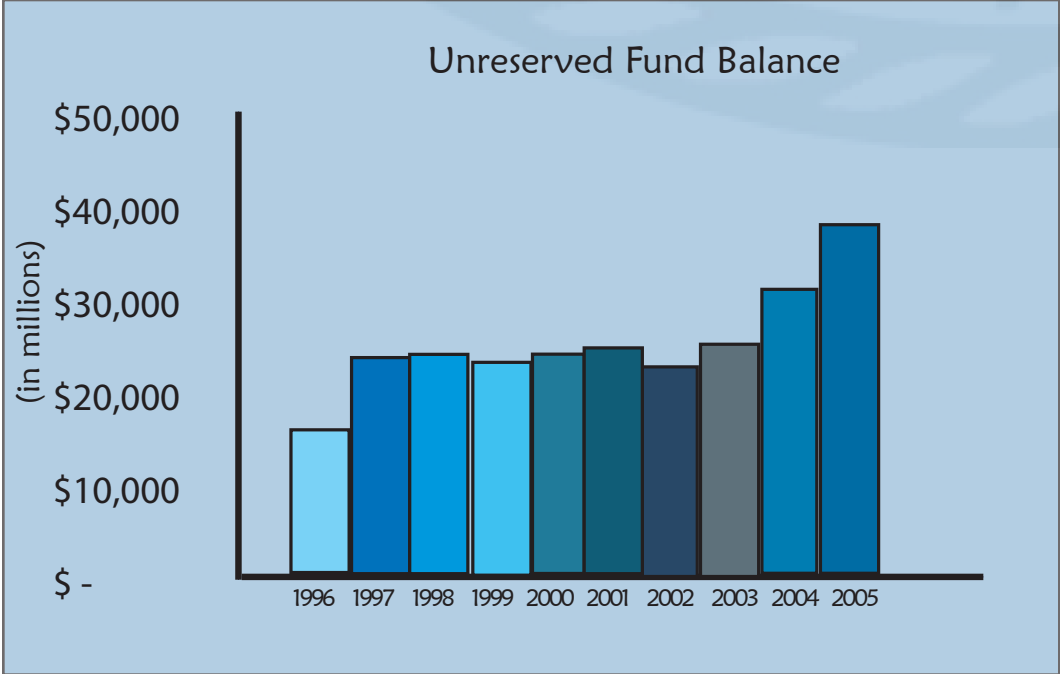
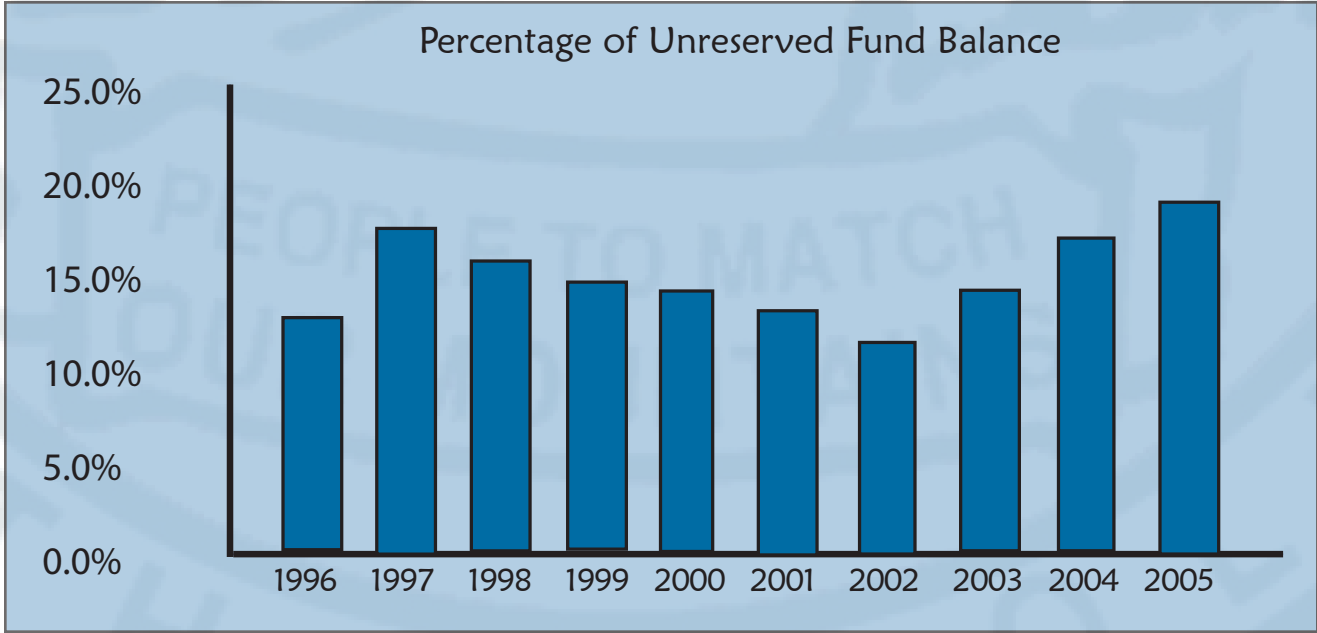
We hope you use this report to understand more clearly where our funding priorities lie, and to let us know if and when we have missed the mark. On behalf of all of our employees and volunteers, we remain firmly committed to making Buncombe County the best place in America to live and work. If you have questions about Buncombe County or suggestions about how we can improve our services, please do not hesitate to contact me.



Nathan Ramsey
Nathan Ramsey, Chairman

Trends - Expenditures, Revenues and Fund Balance



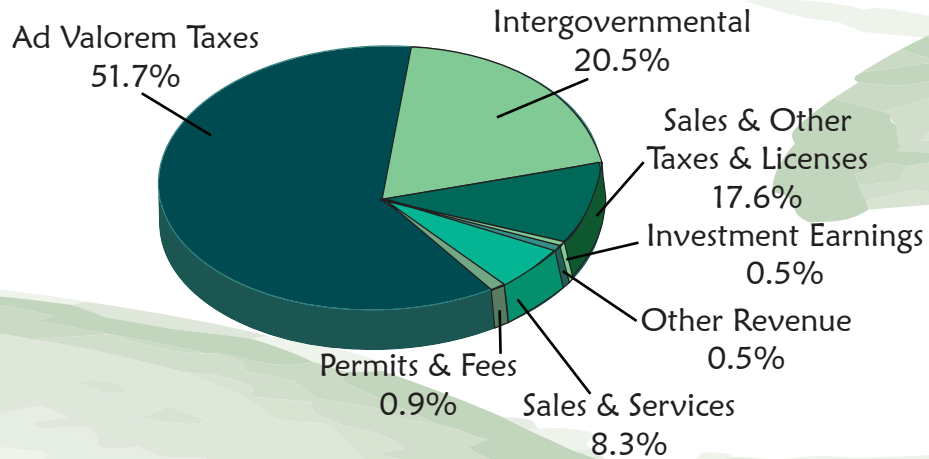


Fund balance is the difference between fund assets and fund liabilities in a governmental fund. The goal of management is to maintain unreserved fund balance (available for appropriation) at or above 15%. This is the level management considers adequate to meet the needs of the County during unforeseen events and to prevent cash flow shortfalls during periods of low tax collections.

Key Businesses

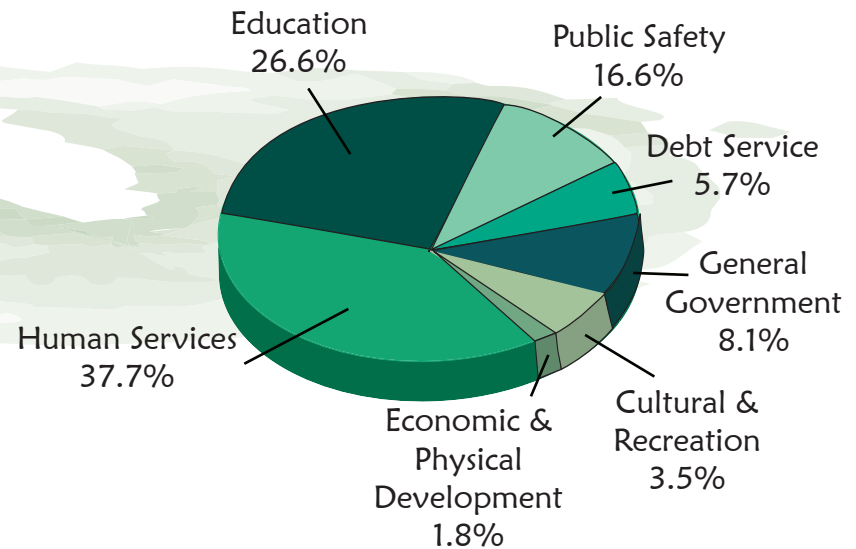
Where Does the Money Come From?

FY2005 Revenues/Sources- General Fund



Where Does the Money Go?

FY2005 Expenditures/Uses- General Fund



Key Businesses

Our 3 key businesses are Education, Public Safety, and Human Services, and they consume the largest part of our budget expenditures. These key businesses are aligned with the County's functions and are the main focus of our dollars.

The County's **Education** function is made up of Buncombe County Schools, Asheville City Schools, and Asheville-Buncombe Technical Community College. Funding for public education is a major responsibility of County government. The County's appropriations comprise only a small portion of the required funds with the State of North Carolina providing most of the funding. Included in total education function group expenditures are school resource officers, school nurses, and school debt service. The Education function group accounted for 26.6% of total government fund expenditures.

The **Public Safety** function is composed of the Sheriff's Department, the Detention Center, Emergency Medical Services, Court Support, Pretrial Services, Criminal Justice Information System, Identification Bureau, and Centralized Data Entry.

The Sheriff's Department Activities include Crime Stoppers, Metropolitan Enforcement Group, Patrol & Investigation, Court Security, and the Satellite Jail. The Detention Center began housing prisoners in April 1996 and can house 356 inmates. The Satellite Jail can house up to 80 inmates.

The Emergency Services activities include Emergency Management Radio, and Emergency Medical Services. They provide emergency communication and transportation to medical care facilities.

The Identification Bureau, Central Data Entry, and the Criminal Justice Information System provide a centralized database system of complete and accurate criminal history information on all persons arrested or cited in the County. The Public Safety function group accounted for 16.6% of total government fund expenditures.

The **Human Services** function is composed of the Public Health Department, Social Services, Transportation (Mountain Mobility and Section 18), Child Care Services, Aging Services, the Buncombe County Medical Society, and Indigent Care. Human Services also provides specialized human service needs to citizens through programs for children, assistance to the elderly, and transportation to people of all ages. Human Services expenditures accounted for 37.7% of total governmental fund expenditures.

BUNCOMBE COUNTY CAPITAL PLAN FY 2006 - FY 2010

FY Funding Needed	Requested By	Description	Total Est. Cost	Other Funding	Source	Estimated County Dollars Needed	Annual Debt Service	Est Annual Operating Costs Change
FY 2006	General Services	Construct new admin bldg	\$275,000	\$-	Enterprise Fund	\$-	\$-	\$(34,257)
FY 2006	Physical Facilities	DSS/Human Services, Pack & Enka Library & Garage roof replacements	\$497,560	\$-		\$497,560	\$-	\$-
FY 2006	Animal Services	New Animal Shelter	\$2,400,000	\$-		\$2,400,000	\$229,333	\$200,000
FY 2006	Election Services	Voting machines (laptops)	\$250,000	\$-		\$250,000	\$90,775	\$-
FY 2006	Election Services	Voting machine upfits for voter audit trail per Senate Bill #223	\$1,500,000	\$-		\$1,500,000	\$342,776	\$-
FY 2006	Planning	Construct City/County 700-car parking deck	\$8,850,000	\$8,850,000	Public/Private Partnership	\$-	\$-	\$-
FY 2006	Planning	Construct parking deck @ Human Services Center	\$7,080,000	\$7,080,000	Public/Private Partnership	\$-	\$-	\$-
FY 2006	Parks & Rec	N. Buncombe/Hominy Fields lights- 2 fields per park	\$273,500	\$-		\$273,500	\$62,500	\$-
FY 2006	AB Tech	Enka Campus roof replacements	\$851,148	\$-		\$851,148	\$67,814	County not responsible
FY 2006	AB Tech	Fernhurst Bldg.-Renovate the building to provide additional space for a full teaching kitchen, with restrooms, elevator and corridor to Magnolia Building. Equip for public dining and small conference and office space	\$1,600,000	\$-		\$1,600,000	\$127,476	County not responsible
FY 2006	AB Tech	Birch Bldg.-Rehab previous Culinary/Hotel Restaurant space for classrooms	\$1,500,000	\$-		\$1,500,000	\$119,509	County not responsible
FY 2006	AB Tech	Maple Bldg.-Area vacated by Machine Operators program to be renovated and utilized for Community Service programs	\$375,000	\$-		\$375,000	\$29,878	County not responsible
FY 2006	AB Tech	Paving projects	\$87,204	\$-		\$87,204	\$6,948	County not responsible
FY 2006	AB Tech	Construct One Stop Center to house Admissions, Counselors, Registration, Financial Aid, Business Office, and Bookstore	\$3,905,000	\$-		\$3,905,000	\$311,121	County not responsible
FY 2006	AB Tech	Enka Campus renovations to Research & Development Small Business Incubator area & classrooms in the Haynes Center	\$2,500,000	\$-		\$2,500,000	\$199,182	County not responsible
FY 2006	AB Tech	Construct 352-car parking deck needed to meet student population growth	\$4,685,720	\$4,685,720	Public/Private Partnership	\$-	\$-	County not responsible
FY 2006Total			\$36,630,132	\$20,615,720		\$15,739,412	\$1,587,312	\$165,743
FY 2007	Tax	New hardware, software, database licensing, conversion & installation of new tax system	\$3,000,000	\$-		\$3,000,000	\$703,384	\$-
FY 2007	Planning	Courthouse Annex- Roof, new thermal windows, foundation repairs, elevator	\$500,000	\$-		\$500,000	\$88,526	\$-

FY 2007	Planning	New aerial photography images for EMS dispatch & 911 addressing	\$400,000	\$400,000	E-911 Fund	\$-	\$-	\$-
FY 2007	Physical Facilities	Pack Library- Renovation and expansion of central library	\$3,000,000	\$-		\$3,000,000	\$531,158	\$125,000
FY 2007	Parks & Rec	Soccer Complex-Add stadium-type facility and replace 3 fields with synthetic turf, allowing year-round playing season. Upgrade park, expand irrigation system, provide storage area for supplies/equipment, add phone service	\$2,700,500	\$-		\$2,700,500	\$478,131	\$150,000
FY 2007 Total			\$9,600,500	\$400,000		\$9,200,500	\$1,801,199	\$275,000
FY 2008	Physical Facilities	Health Center-EMS Area - Renovations and waterproofing	\$604,800	\$-		\$604,800	\$110,764	\$-
FY 2008	Parks & Rec	Erwin Park- Construct 2 ball fields, concessions and playground equipment	\$100,000	\$-		\$100,000	\$18,314	\$125,000
FY 2008	Parks & Rec	Skyland Recreation Center- renovations to meet ADA requirements	\$800,000	\$-		\$800,000	\$146,513	\$-
FY 2008 Total			\$1,504,800	\$-		\$1,504,800	\$275,591	\$125,000
FY 2009	General Services	Landfill Cell #7 for future disposal	\$4,500,000	\$4,500,000	Enterprise Fund	\$-	\$-	\$-
FY 2009	Physical Facilities	E. Asheville Branch Library replacement	\$2,000,000	\$-		\$2,000,000	\$366,283	\$-
FY 2009	Parks & Rec	Erwin District Soccer Complex- Multipurpose fields & playground facilities	\$750,000	\$-		\$750,000	\$105,542	\$-
FY 2009 Total			\$7,250,000	\$4,500,000		\$2,750,000	\$471,825	\$-
FY 2010	Information Tech	Additional functions & hardware replacement to phone system	\$1,000,000	\$-		\$1,000,000	\$240,483	\$-
FY 2010	Physical Facilities	Black Mountain Branch Library expansion by 4,000 sq. ft. for additions to seating, computers & book collection	\$250,000	\$-		\$250,000	\$48,097	\$-
FY 2010	Planning	Greenways- connect Walnut Nut Island & Ledges Park	\$250,000	\$-		\$250,000	\$-	\$-
FY 2010 Total			\$1,500,000	\$-		\$1,500,000	\$288,580	\$-
FY 06 - 10 Total			\$56,485,432	\$25,515,720		\$30,694,712	\$4,424,507	\$565,743

SUMMARY OF CAPITAL IMPROVEMENT PROGRAM

The purpose of the Capital Improvement Program (CIP) is to identify all capital projects for the next budget year and five additional years.

The CIP is formulated at the direction of the County Manager for financial planning purposes. All County departments are asked to submit requests for capital improvements in excess of \$5,000 that a CIP committee reviews. The CIP committee then makes recommendations on capital projects to the County Manager. Each capital project with a cost greater than \$250,000 will be detailed by description, estimated total cost, and funding source.

The Buncombe County Board has approved the 2005-2006 capital projects with approval for subsequent years depending on the availability of funds and priorities set by the Commissioners.

The stated priorities of the Board of Commissioners are the following:

1. Mandated services by the state and federal government including the Health Department and Social Services Department.
2. Public Safety, including the Sheriff's Department and Emergency Services.
3. Parks and Recreation Facilities.
4. Increased productivity in County government.

The Capital Improvement Program for fiscal year 2006 has a net increase of \$165,743 on the County's operating budget.

Social Services

Hours: Monday-Friday 8:30-5:00 p.m.

40 Coxe Avenue

Asheville, NC 28802

Main Number 828.250.5500

Economic Services

Phone: 828.250.5592

Tim Rhodes, Program Administrator
www.timrhodes@buncombecounty.org

Adult Services

Phone: 828.250.5814 Fax: 250.5991
Abuse/Neglect Intake 828.250.5800

Children Services

Phone: 828.250.5822 Fax: 250.5779
Becky Kessel, Program Administrator
828.250.5775

Customer Response Center

Phone: 828.250.5500 Fax: 255.5395

The Emergency Assistance Program is available to pay past due rent or water bills for low income families with children under age 18 living in the home. It can help with up to \$300 in a 12 month period. Based on the crisis and funding availability, Emergency Assistance may be able to pay past due electric bills, for fuel oil, or other heating needs.



The Economic Services Division of Social Services provides services that help low income families get and maintain work, support employment, promote quality health care coverage, food assistance, energy assistance, and other economic supports for families, including:

The Emergency Assistance Program ♦ Adult Medicaid Program ♦
Veterans Services ♦ Work First Employment and Family Support Unit ♦
Family and Children's Medicaid Program ♦ Crisis Intervention Program ♦
Project Share Program ♦ Low Income Energy Assistance Program (LIEAP) ♦
Food Assistance Program

In Fiscal Year 2005, Social Services:

- ◆ Assisted 1,520 Buncombe County households in FY2005.
- ◆ Generated over \$11.5 million in child support for over 7,800 Buncombe County children.
- ◆ Saved Medicaid over \$314,000 on behalf of Buncombe County children.
- ◆ Assisted over 2,000 parents with emergency assistance and/or case management services that support and promote the welfare of children.
- ◆ Provided over \$13 million in food assistance benefits.
- ◆ Disbursed over \$500,000 in emergency heating assistance to over 3,000 households.
- ◆ Responded to over 2,800 reports of alleged child abuse, neglect or dependency.
- ◆ Provided temporary or substitute care for 300 children in foster care.
- ◆ Assisted 2,462 Buncombe County veterans with the benefits eligibility process.

January

<i>Sunday</i>	<i>Monday</i>	<i>Tuesday</i>	<i>Wednesday</i>	<i>Thursday</i>	<i>Friday</i>	<i>Saturday</i>
1 <i>New Year's Day</i>	2 <i>New Year Holiday - County Offices Closed</i>	3 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	4	5	6	7
8	9	10	11	12	13	14
15	16 <i>Martin Luther King Jr. Day County Offices Closed</i>	17 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Commissioners' Meetings and other events are subject to change. Please confirm the posted schedule at www.buncombecounty.org.

Library

Contact your local library for their hours
and address

Pack Library- Information 828.250.4700

Book Renewal Line 828.251.4998

TDD for hearing impaired 828.250.4718

Library Administration 828.250.4711

- ◆ Books can be renewed online
- ◆ Meeting rooms are available for public use in most libraries
- ◆ Feature films are available to check out for 7 days for only \$1.00, and all other films, CD's and audiobooks can be checked out for free!
- ◆ Free internet access is available at all libraries- 75,000 people signed up for this service in FY05
- ◆ You can borrow books from other library systems through the interlibrary loan program
- ◆ Libraries can have interesting collections, including museums and historic pictures of your hometown.

In Fiscal Year 2005 we:

- ◆ Received 1.4 million patrons to the library.
- ◆ Added 35,000 new books and other materials to the collection.

Every week local libraries have story time with fun activities for children of all ages.



The Asheville-Buncombe Library System consists of 11 branch libraries conveniently located throughout Buncombe County, and the central branch, Pack Memorial Library, in downtown Asheville. There is also a law library located in the County courthouse, which serves the needs of both the public and the legal community. At this time there is a library within 5 miles of almost every Buncombe County resident.

Visit Your Local Library

Black Mountain ◆ Enka-Candler ◆ Fairview ◆ Leicester ◆
Pack Memorial ◆ North Asheville ◆ Oakley ◆ Skyland ◆
Swannanoa ◆ Weaverville ◆ West Asheville ◆

Buncombe County Law Library

Free Family Programs Offered

- ◆ **Family Fun Night** features puppet shows, storytelling, music and more- activities for all to enjoy!
- ◆ The **Summer Reading Program** is a recreational reading program for school age children that boasts a new and exciting theme each summer.
- ◆ Each Fall the Friends of the Library host the **Friends of the Library Book Sale**, a huge event where patrons can purchase library books. Smaller sales are held throughout the year at library branches.
- ◆ **Mother Goose Time** is an innovative new program for children age 4 months to 18 months. It's a storytelling session focusing on rhythm and rhyme through lap jogging and other activities to start developing important skills for babies.

For program times, go to www.buncombecounty.org and navigate to Library System.

February

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2 <i>Groundhog Day</i>	3	4
5	6	7 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	8	9	10	11
12 <i>Lincoln's Birthday</i>	13	14 <i>Valentine's Day</i>	15	16	17	18
		Preschoolers We Love You Program at Pack Library, Feb. 14-16				
19	20 <i>President's Day</i>	21 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	22 <i>Washington's Birthday</i>	23	24	25
26	27	28				

Commissioners' Meetings and other events are subject to change. Please confirm the posted schedule at www.buncombecounty.org.

Solid Waste

Hours for Both Facilities :

Monday-Friday 7:30-4:30 p.m.

Saturday 8:00 am - 1:00 p.m.

Buncombe County Solid Waste Management Facility

(Landfill)

85 Panther Branch Rd,

Alexander, NC 28701

Phone: 828.645.5311

Transfer Station

(Residential Waste and Recyclables Only)

490 Brevard Rd.

Asheville, NC 28806

Phone: 828.250.6205

Important Phone Numbers for County Residents:

Junk Motor Vehicle Officer - 828.250.5470
Roger Presley

Environmental Control Officer - 828.250.5471
Rick Ramsey

Environmental Control Officer - 828.250.5472
Jane Cole

Hazardous Waste Officer - 828.250.5425
Denese Ballew



The “Buncombe County Landfill Bioreactor” program is a highly innovative approach to solid waste management that promises to **save the county \$20 million and add 12 years to the landfill’s life** by recirculating leachate, the water that trickles through the landfill waste, while using an alternative liner. In 2000, it became one of two bioreactor programs that used alternative liners to be designated as an Excellence in Leadership Program (Project XL) by the United States Environmental Protection Agency (EPA) and is considered to be a worldwide model.

The alternative geosynthetic clay liner, the first of its kind to be used in North Carolina, was installed in 1998 because of the lack of on site clay. It saved the county \$980,000 and offers 50 percent more protection to the underlying aquifer than the traditional clay liner. Each year processes improve, and it is the goal of the Solid Waste Department to never have the need to site another landfill in Buncombe County.

How Does the Bioreactor Work?

1. Leachate, or waste water, gathers in the collection pool and is recirculated through the waste.
2. The leachate accelerates waste decomposition and increases the landfill's waste capacity. This should allow each cell, or section, of the landfill to be reused over and over again as the waste breaks down.
3. After recirculating the water, the pipe system flow reverses itself to collect the methane gas created during the decomposition process. This allows for a more predictable flow of landfill gas and decreases gas emissions into the atmosphere.
4. The methane gas is used for energy recovery. This methane gas is used to fuel part of Solid Waste's vehicles.

March

<i>Sunday</i>	<i>Monday</i>	<i>Tuesday</i>	<i>Wednesday</i>	<i>Thursday</i>	<i>Friday</i>	<i>Saturday</i>
			1 <i>Ash Wednesday</i>	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17 <i>St. Patrick's Day</i>	18
19	20 <i>First Day of Spring</i>	21 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	22	23	24	25
26	27	28	29	30	31	

Commissioners' Meetings and other events are subject to change. Please confirm the posted schedule at www.buncombecounty.org.

Soil & Water

Hours: 8:30am-5:30pm
155 Hillard Ave, Suite 204
Asheville, NC 28801
Main Number 828.250.4785

Advice and planning is available on erosion control and water quality issues. Agronomists, engineers, soil scientists, and other specialists from a number of local, state, and federal agencies work closely with the District staff to serve citizens' needs. Some of the areas the District assists with are:

- ◆ Soil Erosion
- ◆ Animal Waste Management
- ◆ Stream Bank Stabilization
- ◆ Pond Site Assessments
- ◆ Sedimentation
- ◆ Nutrient Management
- ◆ Plants for Erosion Control
- ◆ Storm Water Control
- ◆ Spring Development
- ◆ Riparian Restoration
- ◆ Private Access Road Layout
- ◆ Urban Erosion Control



The main focus of the Buncombe County Soil & Water Conservation District since September 2004 has been restoration of stream corridors damaged by the remnants of hurricanes Ivan and Frances. Staff has spent thousands of hours working with landowners, consultants, and contractors to design and install repairs on 205 sites throughout the County. The District expects to spend nearly \$4,000,000 making repairs on over 4 miles of streams. This work is done at no cost to landowners.

In Fiscal Year 2005:

We celebrate our 50th year of service

4,000 students participated in Soil & Water Conservation educational programs.

30 water quality improvement projects were planned and installed.

100 stream restoration projects were completed through the Emergency Watershed Protection Program.

Before



After



April

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1 <i>April Fool's Day</i>
2 <i>Daylight Savings Begins</i>	3	4 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	5	6	7	8
9 <i>Palm Sunday</i>	10	11	12	13 <i>Passover</i>	14 <i>Good Friday</i> County Offices Closed	15
16 <i>Easter</i>	17	18	19	20	21	22
23	24	25 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Courthouse RM 204	26 <i>Administrative Professionals Day</i>	27	28	29
30						

“Conservation Conversations” is Soil & Water’s informative monthly newsletter. Contact their office for more information.

Commissioners' Meetings and other events are subject to change. Please confirm the posted schedule at www.buncombecounty.org.

Sheriff

202 Haywood Street
Asheville, NC 28801

Main Number 828.255.5555

What's Community Watch?

Community Watch is a Crime Prevention program that involves citizens working with each other and with law enforcement agencies to reduce crime and victimization in their communities. It involves:

- 1) Citizens protecting themselves and their property by using common sense crime prevention practices.
- 2) Neighbors getting to know each other, watching out for each other and acting on or reporting suspicious activities.
- 3) Citizens working with groups, community leaders, and, more importantly, law enforcement agencies to make entire communities safe and free from crime.

Whether it is called Citizen Alert, Neighborhood Watch, Block Watch or Community Watch the idea is the same: neighbors looking out for each other. To begin a Community Watch program in your area, contact the Crime Prevention officer at the Sheriff's Department or at your local Police Department.



The Buncombe County Sheriff's Department strives to work harmoniously in our community in a respectful and caring manner to insure the safest possible environment in which to live, work, and nurture our children.

The Sheriff's Department has many functions including:

- Administration ♦ Civil Process ♦ Communication ♦ Court Security
- ♦ Crime Prevention & Awareness ♦ Crime Stoppers ♦
- Detention Center ♦ Investigations ♦ Patrol ♦ Warrants

In Fiscal Year 2005:

Administration/Metropolitan Enforcement Group

- ◆ Completed over 12,000 hours of in-service training.
- ◆ Delivered 44,357 civil papers.
- ◆ Seized over \$4,075,000 in illegal drugs.

Investigations/Crime Stoppers

- ◆ Responded to over 80,000 requests for assistance.
- ◆ As a result of Crime Stoppers, 90 felon arrests were made.
- ◆ Served over 9,800 criminal warrants.

Detention Center

- ◆ Processed 12,000 inmates.
- ◆ Maintained custody of an average of 439 inmates per day in the Detention Center.
- ◆ Served over 405,000 inmate meals.

May

<i>Sunday</i>	<i>Monday</i>	<i>Tuesday</i>	<i>Wednesday</i>	<i>Thursday</i>	<i>Friday</i>	<i>Saturday</i>
	1	2 <i>Primary Elections</i> Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	3	4 <i>National Day of Prayer</i>	5 <i>Cinco de Mayo</i>	6
7	8	9	10	11	12	13
14 <i>Mother's Day</i>	15	16 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	17	18	19	20 <i>Armed Forces Day</i>
21	22	23	24	25	26	27
28	29 <i>Memorial Day</i> County Offices Closed	30	31	<div style="background-color: yellow; padding: 5px;"> Enrollment is going on now for summer care programs offered by Child Care Services for rising first graders through middle school age children. Call 250-6700 or go to www.buncombecounty.org for more information. </div> <div style="background-color: yellow; padding: 5px; margin-top: 5px;"> Summer Camps and programs are gearing up at Parks & Recreation! Call 250-4260 or check the County website for details. </div>		

Commissioners' Meetings and other events are subject to change. Please confirm the posted schedule at www.buncombecounty.org.

Parks & Recreation

Administrative Hours:

Monday-Friday 8:30-5:00 p.m.

199 College Street, Asheville, NC 28801

Main Number 828.250.4260

Email: parksalive@buncombecounty.org

Pools are open in June, July and early August, and all are heated!

- ◆ Cane Creek Pool
- ◆ Erwin Community Pool
- ◆ Hominy Valley Park Pool
- ◆ North Buncombe Pool
- ◆ Owen Pool
- ◆ Zeugner Center (indoor year round)

In Fiscal Year 2005:

- ◆ 75,000 visitors used the County pools.
- ◆ Over 83,000 citizens visited Lake Julian.
- ◆ Provided 6,200 hours of training to 60 lifeguards.



Kick off your summer! Are you looking for ways to fill your day during the summer months? Look no further- Buncombe County Parks & Recreation has endless opportunities for fun and relaxation.

There is a Buncombe County Park in your neighborhood with opportunities to picnic, walk, bike and more!

Bent Creek River Park ◆ Buncombe County Sports Park ◆
Charles D. Owen Park ◆ Corcoran Paige River Park ◆
Glen Bridge River Park ◆ Hominy Creek River Park ◆ Jean Webb River Park
◆ Lake Julian Park ◆ Ledges Whitewater River Park ◆
North Buncombe Park ◆ Zeugner Center ◆ Walnut Island River Park

June

Just a few of the fun activities hosted by Buncombe County Parks & Recreation each year:

- ◆ Lessons for kids and adults in soccer, ballet, swimming, clogging, and more!
- ◆ Buncombe County Special Olympics
- ◆ Eggstravaganza
- ◆ Festival of Lights
- ◆ Splish Splash Water Bash
- ◆ A Star Is Born Talent Show
- ◆ Battle of the Bands
- ◆ Home School Hikers Club
- ◆ “Senior Sightseers” is a program which offers day trips for senior citizens age 50 and older.

<i>Sunday</i>	<i>Monday</i>	<i>Tuesday</i>	<i>Wednesday</i>	<i>Thursday</i>	<i>Friday</i>	<i>Saturday</i>
				1	2 <i>Shavuot</i>	3
4	5	6 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204 Budget Public Hearing	7	8	9	10
11	12	13	14 <i>Flag Day</i>	15	16	17
18 <i>Father's Day</i>	19	20 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	21	22 <i>First Day of Summer</i>	23	24
25	26	27	28	29	30	

Commissioners' Meetings and other events are subject to change. Please confirm the posted schedule at www.buncombecounty.org.

Child Care & After School

Hours: Monday-Friday 8:00-5:00 p.m.
Tuesday & Thursday, open till 6:00 p.m.
59 Woodfin Place
Asheville, NC 28801

Child Care Services provides:

- ◆ financial assistance for child care for eligible families through the State subsidized child care program
- ◆ referrals to child care programs
- ◆ training and consultation for child care providers
(current workshops are listed at www.buncombecounty.org)
- ◆ a resource library for child care programs and parents
- ◆ three nationally accredited preschool programs
- ◆ 18 school age programs throughout Buncombe County



A wide variety of support services and resources are available to early childhood education professionals. These services range from information and assistance with starting a new center or Family Child Care Home, to helping everyone stay abreast of changes occurring in child care rules and regulations. A full listing of services is available at www.buncombecounty.org and includes:

Child Care Provider Training
Consultation and Counseling
Resource Library
Online Training Calendar and Newsletter

In fiscal year 2005:

◆ assistance was provided to families of 2,261 children each month for childcare expenses.

◆ 10 early childhood workshops per month were offered. 1,733 child care providers attended.

◆ over 200 parents per month were counseled on childcare quality issues, selection guidelines, and location or placement assistance.

◆ 11,500 meals were prepared monthly for children in childcare centers, senior citizen meal sites, and Kids Café participants.

Next month, children return to school and will be in need of care after school. Buncombe County's Afterschool program is offered at 18 elementary schools across the County, and it's not only for care on regular school days. They also provide care for:

- ◆ Teacher Work Days
- ◆ School Holidays
- ◆ Snow Days
- ◆ Spring Break

For more information, contact Bettie O'Brien at 250-6701.

July

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3	4 <i>Independence Day</i> County Offices Closed	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Commissioners' Meetings and other events are subject to change. Please confirm the posted schedule at www.buncombecounty.org.

Education

For questions regarding the amount of funding provided by Buncombe County, please contact:

Buncombe County Finance Dept.
34 Valley Street, Asheville, NC 28801
Phone: 828.250.4130

For all other information, including school budgets, please contact the school directly

Asheville-Buncombe Technical
 Community College

340 Victoria Road, Asheville, NC 28801
 Phone: 828.254.1921
www.abtech.edu

Asheville City Schools

85 Mountain Street, Asheville, NC 28802
 Phone: 828.350.7000
www.asheville.k12nc.us

Buncombe County Schools

175 Bingham Road, Asheville, NC 28806
 Phone: 828.255.5921
www.buncombe.k12.nc.us

SAT Scores (2005)	
Asheville City	1064
Buncombe County	1066
North Carolina	1010
United States	1028



The County's Education function is comprised of Buncombe County Schools, Asheville City Schools, and Asheville-Buncombe Technical Community College, which operate as separate entities from Buncombe County. The total expenditures for Education in fiscal year 2005 were \$54,207,778, which was 26.6% of total expenditures.

In addition to approved budget expenditures, Buncombe County is also required to fund capital improvements, such as new schools, classroom additions, and renovations. These needs are financed through long term debt, usually in the form of bonds. In early 2006, Buncombe County issued over \$50 million in Certificates of Participation (similar to bonds) for dozens of projects to improve our public schools and community college.

As evidenced by the appropriations detailed in the chart 'Current/Capital Appropriations for Education, Fiscal Years 1996 to 2006,' Buncombe County remains committed to a quality education for all students.

August

In 2005, the following percentage of students passed 3rd-8th grade end-of-grade tests:

School System	Math	Reading
Asheville City	85.4%	84.3%
Buncombe County	91.4%	89.2%
North Carolina	87.3%	84.6%

In the 2004-05 school year, 60% of Asheville City Schools and 42% of Buncombe County Schools were designated as having met high growth.

Current/Capital Appropriations for Education Fiscal Years 1996 to 2006 (in millions)

Fiscal Year	City Schools	County Schools	A-B Tech	Educ Total	Incr (Decr)
2006	6.79	43.11	6.49	56.39	5.9%
2005	6.60	40.80	5.88	53.27	5.7%
2004	6.34	38.67	5.38	50.39	5.9%
2003	6.02	36.66	4.92	47.60	1.2%
2002	5.98	36.4	4.65	47.03	1.5%
2001	6.02	35.99	4.34	46.35	8.1%
2000	5.69	32.78	4.4	42.88	4.7%
1999	5.45	31.69	3.83	40.95	5.3%
1998	5.39	29.89	3.61	38.88	5.1%
1997	5.58	28.10	3.30	36.98	1.3%
1996	5.33	27.98	3.20	36.51	

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	2	3	4	5
6	7	8	9	10	11	12
13	14	15 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Commissioners' Meetings and other events are subject to change. Please confirm the posted schedule at www.buncombecounty.org.

Emergency Services

35 Woodfin Street

Asheville, NC 28801

Main Phone: 828.255.5638

Fire Marshal 828.255.5087

In case of emergency, call 911.

Create an Emergency Three Day Kit

The best time to assemble a three-day emergency supply kit is well before you'll ever need it. Most people already have these items around the house and it is a matter of assembling them now.

Essentials:

Start with an easy to carry water tight container. A large plastic trash can will do, or line a sturdy cardboard box with a couple of trash bags. Next gather up the following items and place them in your kit:

- Water - 1 gallon per person per day
- Water purification kit or bleach
- First aid kit and first aid book
- Pre-cooked, non-perishable foods such as canned meats, granola bars, instant soup, cereals, etc.
- Baby supplies: formula, bottles, pacifier, soap, baby power, clothing, blankets, baby wipes, disposable diapers, canned food and juices.
- Non-electric can opener
- Anti-bacterial hand wipes or gel
- Blanket or sleeping bag per person



This September will mark the 2 year anniversary of Hurricanes Frances, Ivan, and Charley that brought historic and disastrous flooding to Western North Carolina. Every day, especially during times of natural disaster, Buncombe County's Emergency Management department is ready to respond around the clock. This department is comprised of EMS, Emergency Management, Radio/911, and Training and Development.

In fiscal year 2005, Emergency Management:

- responded to 20,128 medical emergencies.
- dispatched 24,920 EMS calls.

- Portable radio or portable TV with extra batteries
- Flashlight and extra batteries
- Essential medications
- Extra pair of eyeglasses
- Extra house and car keys
- Fire extinguisher - ABC multipurpose
- Food, water, leash and carrier for pets
- Cash and change
- Seasonal change of clothing, including sturdy shoes

September

<i>Sunday</i>	<i>Monday</i>	<i>Tuesday</i>	<i>Wednesday</i>	<i>Thursday</i>	<i>Friday</i>	<i>Saturday</i>
					1	2
3	4 <i>Labor Day</i> County Offices Closed	5 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	6	7	8	9
10	11	12	13	14	15	16
17	18	19 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	20	21	22	23 <i>Rosh Hashanah</i> <i>First Day of Autumn</i>
24	25	26	27	28	29	30

Sanitation Supplies:

- Large plastic trash bags for waste and rain ponchos
- Large trash cans
- Bar soap and liquid detergent
- Shampoo
- Toothpaste and toothbrushes
- Feminine hygiene supplies
- Toilet paper
- Household bleach
- Rubber gloves

Stocking up now on emergency supplies can add to your family's safety and comfort during and after a disaster. Store enough supplies for at least three days, preferably seven days, in one place.

Commissioners' Meetings and other events are subject to change. Please confirm the posted schedule at www.buncombecounty.org.

Health Center

Hours: Monday & Thurs.

8:30 a.m.-7:00 p.m.

Tuesday, Wednesday & Fri.

8:30 a.m.-5:00 p.m.

35 Woodfin Street

Asheville, NC 28801

Main Number 828.250.5000

Administration	250.5203
Community Health	250.5092
Dental Care	250.5011
Disease Control and Immunization	250.5096
Environmental Health	250.5016
Health Education	250.5040
Pharmacy	250.5233
Primary Care	250.5000
Restaurant/Septic Inspector	250.5016
Social Work	250.5299
Water Testing	250.5016
Vital Records (Births/Deaths)	250.5213
WIC/Nutrition	250.5170

Flu season is coming up- contact
the Health Center to find out about
upcoming flu shot clinics.



The Buncombe County Health Center is an integral part of the quality health care system in Buncombe County, and provides core public health services and innovative health care solutions including:

- ◆ Free/low cost for adult and children primary care, and prenatal care
- ◆ Drug discount cards
- ◆ Vaccinations/flu shots
- ◆ Dental clinic
- ◆ Environmental Health
- ◆ Pharmacy
- ◆ DSS Access, allowing clients to apply for Medicaid at the Health Center

How Clean is Your Favorite Restaurant?

Check out the sanitation grades of restaurants in Buncombe County online at www.buncombecounty.org, provided by Environmental Health. Environmental Health is responsible for:

- ◆ Permitting, inspection and approval of septic tank systems.
- ◆ Permitting, inspection and grading of all regulated food and lodging establishments. Establishments included are:
 - restaurants
 - hotels/motels
 - food stands
 - day care centers
 - swimming pools
 - tattoo parlors
- ◆ Investigation of food poisoning outbreaks
- ◆ Investigations concerning elevated blood lead levels in children
- ◆ Investigation of mosquito, rat and other public health nuisance complaints
- ◆ Water sampling and testing
- ◆ Food safety and child day-care sanitation classes

October

<i>Sunday</i>	<i>Monday</i>	<i>Tuesday</i>	<i>Wednesday</i>	<i>Thursday</i>	<i>Friday</i>	<i>Saturday</i>
1	2 <i>Yom Kippur</i>	3 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	4	5	6	7 <i>Sukkot</i>
8	9 <i>Columbus Day</i>	10	11	12	13	14
15	16 <i>National Boss' Day</i>	17 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	18	19	20	21
22	23	24	25	26	27	28
29 <i>Daylight Savings Time Ends</i>	30	31				

Commissioners' Meetings and other events are subject to change. Please confirm the posted schedule at www.buncombecounty.org.

Tax

Buncombe County Tax Dept.
60 Court Plaza Room 315
Asheville, NC 28801

Taxes due or billing	828.250.4910
Listings, changes of address, personal property, exemptions for elderly or disabled	828.250.4920
Motor vehicle values	828.250.4920
Foreclosures	828.250.4919
Business listings	828.250.4930
Real estate values, appeals of values, present use assessments and real estate exemptions	828.250.4940
Maps to determine acreage and parcel numbers, deed references and property location	828.250.4970



The Tax Department fairly and accurately assesses and lists all real, business, and personal property taxes, generates timely and accurate tax bills, collects and accounts for all taxes owed, and conducts the quadrennial revaluation. The property tax rate for Buncombe County is currently 59 cents per 100 dollars.

Real estate property taxes are due and payable on September 1, and interest begins on January 6.

How can I pay my taxes? The most convenient way to pay your taxes is to use the self addressed envelope you received with your bill or:

- ◆ Credit card by phone
- ◆ Credit card online
- ◆ E-check online
- ◆ Use the preauthorized debit program
- ◆ Use the “drive-up” drop box
- ◆ Visit the Tax Department

November

How is my tax rate determined?

It is the responsibility of the Tax Department to value all taxable property in the County. The total value of all the property in the County is called the tax base. Each County agency or department submits an annual operating budget to the County Manager, and the County Manager submits a recommended total budget to the County Commissioners for their consideration.

In June, the Board of Commissioners reviews the budget, conducting public hearings to get citizens' input. By the end of June, the commissioners adopt the budget, which is divided by the tax base value to determine a tax rate. The tax rate is based on amounts per each \$100 in value. Of course this process is not as simple as it sounds; many laborious hours are spent analyzing the budgets and County programs to arrive at a budget that will provide the most cost efficient services to Buncombe County.

A similar process is completed for each municipality and fire district. The whole process is usually completed by the end of June and the County Commissioners and town boards establish new tax rates in July. Once the tax rates are established, taxpayers receive a consolidated tax bill, usually in August, which includes Buncombe County, and the fire district serving the property. Depending upon the property's location, the bill may also include tax for a town, Asheville City Schools, and the City of Asheville.

<i>Sunday</i>	<i>Monday</i>	<i>Tuesday</i>	<i>Wednesday</i>	<i>Thursday</i>	<i>Friday</i>	<i>Saturday</i>
			1	2	3	4
5	6	7 Commissioners' Meeting General Election Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	8	9	10 Veterans Day Holiday - County Offices Closed	11 Veterans Day
12	13	14	15	16	17	18
19	20	21 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	22	23 Thanksgiving - County Offices Closed	24 Thanksgiving Holiday - County Offices Closed	25
26	27	28	29	30		

Commissioners' Meetings and other events are subject to change. Please confirm the posted schedule at www.buncombecounty.org.

Board of Commissioners

Commissioners Office

60 Court Plaza Suite 206

Asheville, NC 28801-3565

Main Number 828.250.4001

commissioners@buncombecounty.org



Holiday Greetings from
your Buncombe County
Commissioners

We wish all of you a safe,
healthy, and happy holiday
season!



The Buncombe County Board of Commissioners is the County's legislative and policy making body, consisting of five members serving four-year terms. The Commissioners set policy, determine budgets for several agencies and set property tax rates for the entire county. Governing Body is a part of the General Government function of Buncombe County.



In fiscal year 2005, Governing Body staff:

- ◆ Sold 50 properties.
- ◆ Produced 2,150 hours of Buncombe County Television (BCTV) programming.
- ◆ Held 24 Commissioners meetings.

December



<i>Sunday</i>	<i>Monday</i>	<i>Tuesday</i>	<i>Wednesday</i>	<i>Thursday</i>	<i>Friday</i>	<i>Saturday</i>
					1	2
3	4	5 Commissioners' Meeting Work Session 4:00 Regular Meeting 4:30 Buncombe County Courthouse RM 204	6	7	8	9
10	11	12	13	14	15	16 <i>Hanukkah</i>
17	18	19	20	21	22	23
24	25 <i>Christmas Day</i>	26 <i>First Day of Kwanzaa</i>	27	28	29	30
31 <i>New Year's Eve</i>						

Commissioners' Meetings and other events are subject to change. Please confirm the posted schedule at www.buncombecounty.org.

Buncombe County Government Numbers

Air Quality Agency 255-5655
 Burning Control 255-5654
 BCTV (County Government Channel) 250-4107
 Child Care Services..... 250-6700
 After School 250-6701
 City/County ID Bureau 250-4665
 Background Checks 250-4661
 CJIS (Criminal Justice Info. System) 250-6850
 Clerk to the Board (of Commissioners) 250-4105
 Cooperative Extension 255-5522
 County Attorney..... 250-4115
 County Commissioners 250-4001
 County Jobline 250-4183
 County Manager..... 250-4100
 Election Services..... 250-4200
 Emergency Services 255-5638
 Emergencies 911
 Erosion Control 250-4848
 Finance 250-4130

Personnel 250-4166
 Physical Facilities 250-4233
 Planning 250-4830
 Purchasing..... 250-4800
 Register of Deeds 250-4300
 Recordings:
 Deeds, Deeds of Trust & Other Papers.....250-4300
 Plats & Uniform Commercial Code Rec's.....250-4302
 Vital Records:
 Birth & Death Certificates 250-4301
 Marriage License & Certificates . 250-4301
 Rec's of Notary Publics-Bun. Co..250-4300
 Safety Officer..... 250-5480
 Sheriff..... 255-5555
 Civil Process 250-4410
 Crime Stoppers..... 255-5050
 Crime Prevention 250-4511
 Detention Center (Jail) 250-4550
 Inmate Booking 250-4571
 Personnel 250-4484
 Senior Reassurance 250-4492
 Warrants 250-4469
 Social Services 250-5500
 Administration 250-5700
 Adult Services..... 250-5814

Real Estate 250-4940
 Training & Development 250-4160
 Transportation
 Mountain Mobility..... 258-0186

Award for Outstanding Achievement in Popular Annual Financial Reporting

PRESENTED TO

BUNCOMBE COUNTY, NORTH CAROLINA

for the Fiscal Year Ended
June 30, 2004



Nancy L. Ziehl
President
Jeffrey L. Esser
Executive Director

Fire Marshal.....	255-5087
Garage.....	250-6200
GIS Property Information System ..	250-6860
Health Center	250-5000
Administration	250-5203
Community Health	250-5092
Dental Care.....	250-5011
Disease Control/Immunization .	250-5096
Environmental Health	250-5016
Health Education	250-5040
Pharmacy.....	250-5233
Primary Care.....	250-5000
Restaurant/Septic Inspection	250-5016
Social Work.....	250-5299
Water Testing	250-5016
Vital Records (Births/Deaths)	250-5213
WIC/Nutrition	250-5170
Information Technology.....	250-6800
Libraries:	
Pack Memorial (Main).....	250-4700
TDD for hearing impaired	250-4718
Renewal Line	251-4998
Mountain Mobility	258-0186
Mountain Area Job Training	250-4761
Parks & Recreation	250-4260
Permits/Inspections	250-5360

Child Support Enforcement	232-1416
Children/Family Services.....	250-5822
Food Assistance	250-5500
Health Choice	250-5939
Medicaid.....	250-5500
Protective Services Intake:	
Adults.....	250-5800
Children	250-5900
Veterans Services	250-5509
Work First Employment	250-5500
Workforce Development.....	250-4760
Work Permit	250-5500
Soil and Water Conservation.....	250-4785
Solid Waste.....	250-5460
Environmental Control.....	250-5461
Hazardous Waste	250-5425
Junk Cars	250-5470
Landfill.....	645-5311
Transfer Station	250-6205
Trash Pickup	250-5468
Street Addressing (Planning)	250-4845
Tax Department:	
Business Personal Property.....	250-4930
Collections	250-4910
Land Records	250-4970
Personal Property.....	250-4920

Certificate of Achievement

The Government Finance Officers Association of the United States and Canada (GFOA) has given an Award for Outstanding Achievement in Popular Annual Financial Reporting to Buncombe County, North Carolina for its Popular Annual Financial Report for the fiscal year ended June 30, 2004. The Award for Outstanding Achievement in Popular Annual Financial Reporting is a prestigious national award recognized conformance with the highest standards for preparation of state and local government popular reports.

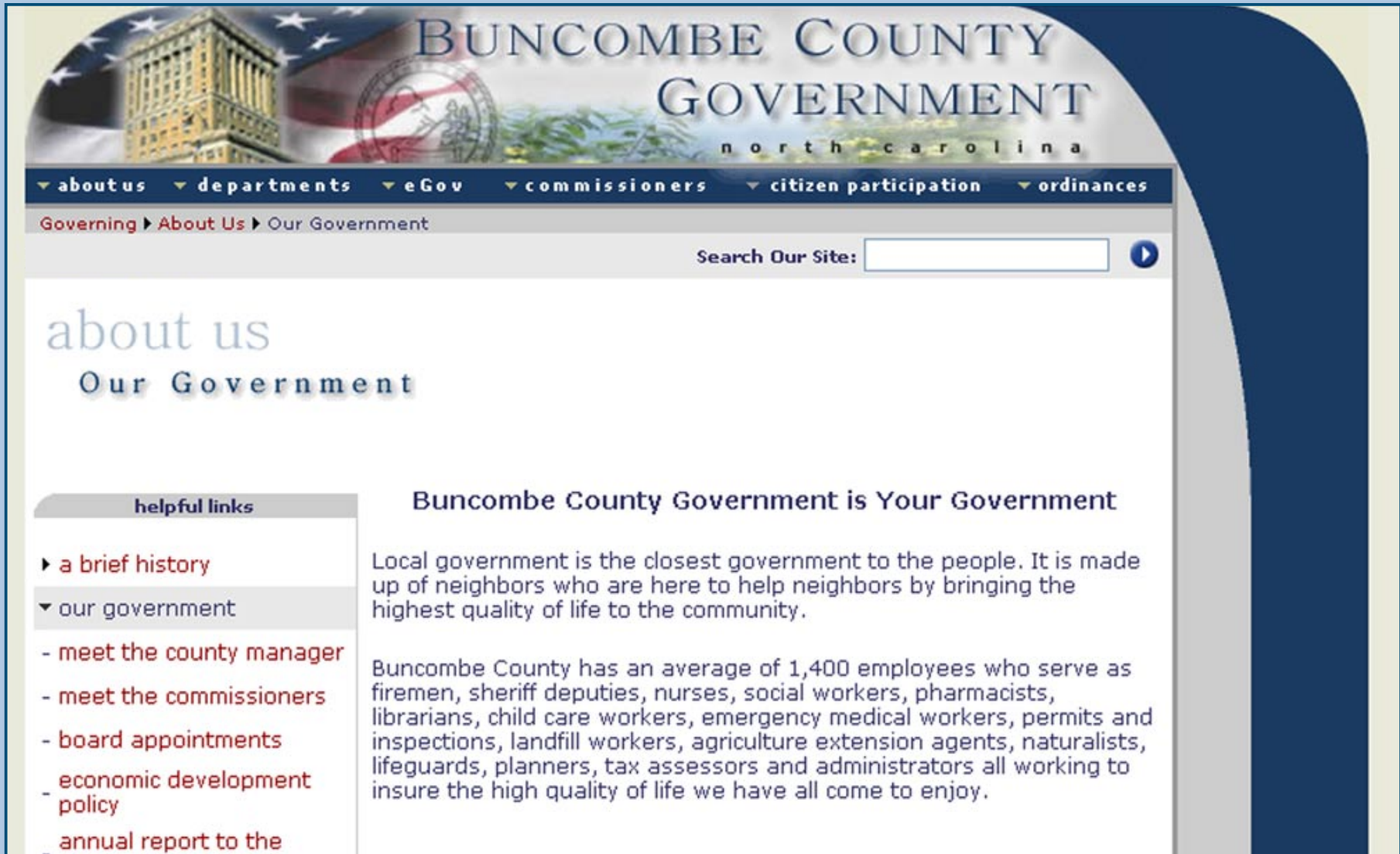
In order to receive an Award for Outstanding Achievement in Popular Annual Reporting, a government unit must publish a Popular Annual Financial Report, whose contents conform to program standards of creativity, presentation, understandability and reader appeal.

An Award for Outstanding Achievement in Popular Annual Financial Reporting is valid for a period of one year only.

Buncombe County has received a Popular Award for the last five years (fiscal years ended 2000 through 2004). We believe our current report continues to conform to the Popular Annual Reporting Requirements and we are submitting it to the GFOA.

This data represents only selected funds. These statements are not presented in accordance with generally accepted accounting principles (GAAP). A complete set of GAAP basis reports can be found in our 2005 Comprehensive Annual Financial Report. This document can be obtained at www.buncombecounty.org and at the Buncombe County Finance Department, 34 Valley Street, Asheville, NC 28801.

The Popular Annual Financial Report is available in its entirety at www.buncombecounty.org, Buncombe County libraries and the Buncombe County Finance Department. For more information, please call (828)250-4130.



BUNCOMBE COUNTY GOVERNMENT
north carolina

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 - meet the commissioners
 - board appointments
 - economic development policy
 - annual report to the

Buncombe County Government is Your Government

Local government is the closest government to the people. It is made up of neighbors who are here to help neighbors by bringing the highest quality of life to the community.

Buncombe County has an average of 1,400 employees who serve as firemen, sheriff deputies, nurses, social workers, pharmacists, librarians, child care workers, emergency medical workers, permits and inspections, landfill workers, agriculture extension agents, naturalists, lifeguards, planners, tax assessors and administrators all working to insure the high quality of life we have all come to enjoy.

Visit Our Website: www.buncombecounty.org

*Administrative Office:
205 College Street, Asheville, NC 28801
828.250.4100*