



ECONOMIC SERVICES: (828) 250-5500 **SOCIAL WORK SERVICES:** (828) 250-5500 **HEALTH SERVICES:** (828) 250-5000



ONLINE

VISIT

buncombecounty.org/HHS or nc211.org

For more Assistance ...



Call **2-1-1** and find out about other local resources.



Apply for **Medicaid** and **Food Assistance** online at **ePASS.NC.GOV**

Other Services we provide...

WIC

Adult Medicaid

Immunizations/Travel Vaccines

Nurse Family Partnership

Work First Employment Services

Disease Control

Child and Adult Protective Services

Free and Reduced School Lunches

Low Income Energy Assistance program (LIEAP)

Foster/Adoption Services

Food Assistance

Family and Children's Medicaid

Child Care Subsidy

Youth Employment Permits

Birth and Death Certificates

STD/HIV Testing

Breast and Cervical Cancer Control Program (BCCCP)

A credit/discount on your telephone bill

Emergency Assistance

School Health Nurses

INTERPRETER SERVICES AVAILABLE AT NO COST

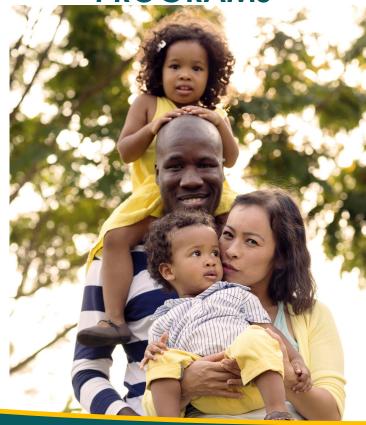
Servicios de intérprete están disponibles sin costo alguno Услуги переводчика предоставляются бесплатно If you have problems getting interpreter help, please call

Title VI Compliance Officer at 828-250-5587

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PUBLIC ASSISTANCE PROGRAMS



PARTNERING WITH OUR COMMUNITY
TO STRENGTHEN OUR HEALTH, SAFETY
AND SELF-SUFFICIENCY





BRINGING GOOD CHOICES WITHIN REACH

HOW TO APPLY

 In-person: 40 Coxe Avenue, Downtown Asheville
 M - F | 8am - 5pm (Across from the Bus Station)

2. **By Phone:** (828) 250-5500

3. Online: ePASS.NC.GOV

HHS PUBLIC ASSISTANCE SERVICES AND PROGRAMS

GENERAL ASSISTANCE

General Assistance provides assistance with the cost of prescriptions for those who are disabled, elderly, or have children in the home.

FOOD ASSISTANCE/EBT

Assists low income families with resources to purchase food .

FAMILY AND CHILDREN'S MEDICAID

Helps with medical bills such as doctor fees, prescription drugs, and hospital fees.

ADULT MEDICAID PROGRAM

Health insurance program for adults Age 65+, blind or disabled, with developmental disabilities, in need of nursing home care, or have low income.

Work First Employment Services

Assists with training, work experience, and supportive casework services to enable Work First Family Assistance recipients to become self-sufficient and self-supporting.

LIEAP

Gives families a one-time cash payment to help pay their heating bills.

ENERGY ASSISTANCE PROGRAM

Emergency Assistance (EA) is a program used to keep children from being deprived of basic necessities during a time of financial crisis. It can assist with past due rent or water bills.

CRISIS INTERVENTION PROGRAM

Used to alleviate a heating or cooling crisis when outside temperatures are extreme.

YOUTH EMPLOYMENT PERMITS

HHS issues youth employment certificates for youth between the ages of 14 and 18. A youth employment certificate, or work permit, is required for any youth under the age of 18 to work, except if employed in government, agricultural or domestic work.

If applying in person, youth must be present.

HELPFUL ITEMS TO BRING WITH YOU TO YOUR APPOINTMENT:

- Identification
- Social Security number
- Proof of residency (drivers license, lease, tax documents)
- Proof of citizenship (birth certificate, passport etc.)
- Proof of Income (check stubs, etc.)
- Banking and asset info
- Unpaid medical bills
- Proof of pregnancy (if applicable)
- Utility bills
- Child care receipts
- Rent or mortgage receipts
- Property Ownership
- Veteran's Benefits

While these items may be necessary to process your application, they are not required at the time of your request for services. Additional information may be requested by your worker.

The family is required to report all information and circumstances accurately and timely and must report all changes in situation within ten (10) calendar days of the change.