



## Mountain Mobility Performance Information

Performance Area	FY 2007	FY 2008	FY 2009
How many passengers are signed up for service?	4,445	5,414	6,471
How many trips are provided each fiscal year?	125,529	135,875	142,802
How many trips are scheduled per day on average, Monday through Friday?	480	507	535
How many trips are scheduled on Saturdays on average?	81	93	96
What is the average length of a trip (service miles per trip)?	10.12	9.94	9.94
What percentage of trips were on time?	93%	93%	93%
How safe are services (accidents per 100,000 miles)?	1.8	1.5	0.91
How efficiently are vehicles being used (average trips per vehicle per month)?	339	368	375
How many vehicles are in Mountain Mobility's fleet?	36	38	42
How many vehicles are equipped with lifts?	29	33	35
How many drivers and dispatchers are employed?	45	55	54
What is the driver turnover rate?	46.3%	37.0%	29.9%
What is the average cost per trip?	\$11.88	\$13.26	\$12.69