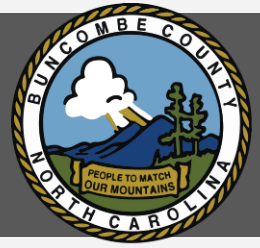


# ADULT SOCIAL WORK SERVICES



**BUNCOMBE COUNTY  
HEALTH & HUMAN  
SERVICES**  
BUNCOMBECOUNTY.ORG/HHS

## **WHAT IS ADULT SERVICES?**

Buncombe County Health & Human Services offers social work resources to assist adults with issues we all face as we age. From the licensing and monitoring of adult care homes to guardianship and adult foster care services, HHS offers a source of stability and safety for adults in Buncombe County.

## **ADULT CARE HOME LICENSING & MONITORING**

Provides monitoring of Adult Care Homes, Adult Day Care and Day Health Programs to make sure they are following state standards. If problems are reported in care facilities, we investigate.

## **STATE/COUNTY SPECIAL ASSISTANCE IN-HOME PROGRAM**

This program can help adults who qualify for Medicaid, are assisted living level of care, but who are able to remain in their own homes with the assistance of a monthly check to assist with such expenses as food, housing, clothing, daily aides, as well as on-going case management to assist with accessing support services to ensure their health and safety.

## **PLACEMENT SERVICES**

Placement Services assists aging or disabled



individuals who have no one available to assist them in finding substitute homes or residential health care facilities suitable to their needs when they are unable to remain in their current living situation.

## **ADULT DAY CARE**

Adult Day Care is the provision of an organized program of services during the day in a community group setting for the purpose of supporting adults' personal independence and promoting their social, physical and emotional well-being. The Adult Day Care programs in Buncombe County are licensed by the NC Division of Aging and Adult Services and monitored by the local Social Services Agency. Buncombe County Social Work Services provides an Adult Services Social Worker who assists with case management services for participants.

## **ADULT PROTECTIVE SERVICES**

In Buncombe County, individuals can make a Protective Service referral or report by calling (828) 250-5800 anytime, day or night if you suspect an adult with disabilities is being abused, neglected, or exploited. No appointment is needed. If it is an emergency, an on-call social worker is available after regular business hours and weekends. Once the referral is made, a social worker will respond within 72 hours to determine the need for protection.

If anyone has any reason to believe an adult with disabilities or an elder is unable to care for themselves or is being abused, neglected, exploited, and/or taken advantage of, then they are required by NC law to make a report to their local county social services office. It's easy to make a report and all reporter information is kept confidential.

**AFTER HOURS  
EMERGENCY**

**OR**

**MAKE A REPORT**

**(828) 250-5800**

# PROTECTING ELDERERS & ADULTS

## SERVICES FOR THE BLIND

The State of NC provides help to blind and/or visually impaired persons with low income who do not have Medicaid or other health insurance. A worker is located at 35 Woodfin Street in downtown Asheville. For more information, call (828) 250-5657.

Social Worker:

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Phone Number:

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Supervisor:

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Supervisor Number:

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Partnering with our community to strengthen our health, safety and self-sufficiency



**BUNCOMBE COUNTY**  
**HEALTH & HUMAN SERVICES**  
[BUNCOMBECOUNTY.ORG/HHS](http://BUNCOMBECOUNTY.ORG/HHS)



35 Woodfin Street  
Asheville, NC 28801

IN PERSON



BY PHONE

**SOCIAL WORK SERVICES:** (828) 250-5800  
**ECONOMIC SERVICES:** (828) 250-5500  
**HEALTH SERVICES:** (828) 250-5000



VISIT

[buncombecounty.org/HHS](http://buncombecounty.org/HHS)

ONLINE

## Additional Resources



Call **2-1-1** or visit [nc211.org](http://nc211.org) to find out about other local resources.



Apply for **Medicaid** and **Food Assistance** online at [ePASS.NC.GOV](http://ePASS.NC.GOV)

### Other Services we provide...

WIC  
Immunizations/Travel Vaccines  
Nurse Family Partnership  
Work First Employment Services  
Disease Control  
Free and Reduced School Lunches  
Low Income Energy Assistance Program (LIEAP)  
Food Assistance  
Family and Children's Medicaid  
Child Care Subsidy  
STD/HIV Testing  
Emergency Assistance

## Interpreter services available at no cost

Servicios de intérprete están disponibles sin costo alguno  
Услуги переводчика предоставляются бесплатно  
If you have problems getting interpreter help, please call  
**Title VI Compliance Officer at 828-250-5587**

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