



CoC SHELTER RECOMMENDATIONS

Presented by

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Planning and Community Development

Board of County Commissioners Briefing

September 3, 2024



NATIONAL ALLIANCE TO END HOMELESSNESS (NAEH) RECOMMENDATION REGARDING SHELTER

Increase crisis response capacity to meet 30% of the immediate problem solving/shelter needs of unsheltered homelessness.

Implement newly funded effective shelter bed capacity by 30%. Identify non-congregate site(s) which would significantly improve the number of people accepting shelter placement. Refer to shelter inventory to see the list of current shelter beds. This should happen in conjunction with retooling existing shelter options to be effective.*

* Effective shelters embrace a Housing First approach, implements safe and appropriate diversion, offers immediate and low-barrier access to anyone facing a housing crisis, measure shelter performance to improve results, practice cultural humility and inclusion, and follow HUD's Equal Access Rule.



INITIAL RESPONSE TO NAEH RECOMMENDATION

Homeless Initiative Advisory Committee (HIAC)

- Form a Shelter Work Group
- Issue a Request for Partnership (RFP) for Temporary Shelter Bed Expansion
- Request County/City ARPA Funding; County/City Awarded Funding to 3 Providers:
 - Salvation Army
 - Haywood Street Respite
 - Safe Shelter

Beds	NAEH Recommended Bed Expansions	HIAC Proposal Response	Balance
Single	60	30	30
Enhanced	25	3	22
Family	10	10	0
Total	95	43	52



FURTHER RESPONSE TO NAEH RECOMMENDATION

Shelter Team

- Joint Team of County/City/HIAC
- Goal: Develop Recommendations for Longer Term Low Barrier Shelter Bed Expansion
- HIAC endorsed Shelter Team Recommendations

Continuum of Care Board

- Form Shelter Planning Workgroup



CoC SHELTER WORKGROUP PROCESS

Stakeholder Engagement

- CoC Membership Advisor Sessions: June 26, 2024
- Individuals with current lived experience of homelessness provided feedback
- Buncombe County staff provided clarification on potential Funding Opportunity

Develop and Release Request for Proposals (RFP)

Proposal Evaluation

- Confirmed Submittal Criteria
- Analyzed alignment with RFP Scope of Work and Budget
- Engaged Proposals for Additional Information

Present Written Plan to CoC Board



CoC REQUEST FOR PROPOSAL (RFP) DETAILS

Low Barrier Shelter Capacity

- 100 Non-Congregate Shelter Beds; 50 Additional Congregate Beds in Flexible Space
- Alignment with Shelter Planning Team Recommendations
- Serves populations unable to access existing shelters

Period of Performance

- Contracts begin: September 2024
- Operations begin as early as: January 2025
- Provision of services for minimum of one year

Operations

- Reduce typical barriers to entry
- Extensive staffing, more intensive management
- Supportive services on site
- Align with Housing First best practices



HAYWOOD STREET RESPITE

Proposal Summary: Addition of second floor and elevator to double space at existing location (297 Haywood St)

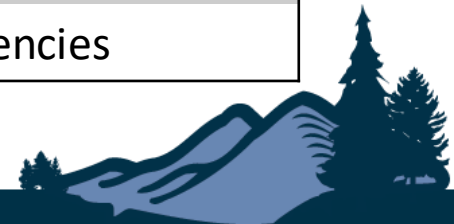
Anticipated Start Date	Capital Request	Operating Request (1 Year)	Total Request	CoC Board Recommendation
July 2025	\$860,000	\$614,284	\$1,621,712	\$1,621,712

Bed Capacity	Cost Per Bed Night (Total Project)	Cost Per Bed Night (Operating Only)	Population Served	Supportive Services Offered
13 = New 3 = Preserved Expansion 9 = Existing	\$170.25	\$85.95	Adults in need of Medical, Behavioral Health, or SUD Respite	Medical Care Behavioral Health Substance Use Support Case Management Housing Placement



ACCESS AND SERVICE CONSIDERATIONS-HAYWOOD STREET RESPITE

ID Requirement	✗	
Pets Allowed	✓	Allowed in rooms with guests
Serves Sex Offenders	✓	
Serves Families with Children Under 18	✗	
Sobriety Requirement	✗	
Open 24/7	✓	
Day Services	✓	Phone and device charging stations, safe place to get out of weather, Downtown Welcome Table on Wednesdays
Medical Care	✓	Partnerships with AMCHC, WNCCHS on site and at partner sites
Behavioral Health Care	✓	Behavioral Health Clinician on site, individual and group therapy
Substance Use Support	✓	Peer support staff, Harm Reduction approach
Housing Placement	✓	Support to find favorable long-term outcome for each guest
Case Management	✓	Program Manager care coordinates to connect to partner agencies



SAFE SHELTER

***Proposal: Upfit Trinity UMC Educational Building (587 Haywood Rd) with sprinkler system and showers.
(Re-zoning, Temporary Use and Regular Permitting Process Required)***

Anticipated Start Date	Capital Request	Operating Request (1 Year)	Total Request	CoC Board Recommendation
Sept. 2024	\$450,000	\$846,902	\$1,296,902	\$1,002,391

Bed Capacity	Cost Per Bed Night (Total Project)	Cost Per Bed Night (Operating Only)	Population Served	Supportive Services Offered
5 = New 20 = Preserved Expansion +5 Overflow Beds	\$130.65	\$108.21	Adults, Families with Children Under 18 (priority)	Medical Care Behavioral Health Substance Use Support Case Management Housing Placement



ACCESS AND SERVICE CONSIDERATIONS-SAFE SHELTER

ID Requirement	✗	
Pets Allowed	✓	Must be on leash, well-behaved pets may be loose in room with owner
Serves Sex Offenders	✗	
Serves Families with Children Under 18	✓	
Sobriety Requirement	✗	Visibly intoxicated individuals must stay in rooms
Open 24/7	✓	24/7 services to begin once contracting process is complete.
Day Services	✓	Drop-in hours for families with children under 18, shelter guests may stay on site
Medical Care	✓	AMCHC Mobile Unit on site weekly, Community Health Workers on staff
Behavioral Health Care	✓	Community Paramedic Clinicians to provide additional hours for support, other partnerships also in place
Substance Use Support	✓	Clinicians and Community Health Workers to provide support, referrals as needed
Housing Placement	✓	Partnerships with HACA, Homeward Bound, Eliada Homes for housing placement
Case Management	✓	Community Health Workers provide connection to services for support



IDENTIFIED NEED: SALVATION ARMY

During the Proposal Analysis process the Shelter Workgroup identified a need to maintain current shelter bed capacity.

The Salvation Army is unable to expand beds immediately but requests support with operational funding for one year to continue existing shelter bed provision through December 31, 2025.

The Salvation Army is pursuing bed expansion with organizational leaders and undergoing strategic planning to include currently owned properties in Asheville.



SALVATION ARMY

Additional Need: Extend operational support for 65 beds at 204 Haywood St. beyond December 2024

Bed Capacity	Cost Per Bed Night (Operating Only)	Population Served	Supportive Services Offered
20 = Preserved Expansion 45 = Preserved Existing	\$41.34	Adults, Families with Children Under 18	Case Management Referrals to Medical Care Behavioral Health Substance Use Support and Housing Placement

Anticipated Start Date	Capital Request	Operating Request (1 Year)	Total Request	CoC Board Recommendation
Jan. 2025	\$0	\$980,897	\$980,897	\$980,897



ACCESS AND SERVICE CONSIDERATIONS-THE SALVATION ARMY

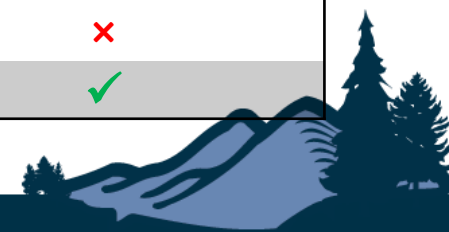
ID Requirement	×	
Pets Allowed	×	Service animals only
Serves Sex Offenders	×	
Serves Families with Children Under 18	✓	
Sobriety Requirement	×	Visibly intoxicated individuals asked to go to bed spaces to sober up
Open 24/7	✓	
Day Services	×	Case Management on site during day, close partnership with AHOPE
Medical Care	✓	AMCHC Mobile Unit on site every other week
Behavioral Health Care	×	No services on site but referrals made to community partners
Substance Use Support	×	No services on site but referrals made to community partners
Housing Placement	×	Referrals made through Case Managers to Homeward Bound and other providers
Case Management	✓	Case Management links to appropriate supportive services, monitors progress



ACCESS & SUPPORTIVE SERVICES

ACCESS	Haywood Street Respite	Safe Shelter	The Salvation Army
ID Requirement	×	×	×
Pets Allowed	✓	✓	✓
Serves Sex Offenders	✓	×	×
Serves Families with Children Under 18	×	✓	✓
Sobriety Requirement	×	×	×
Open 24/7	✓	✓	✓

SUPPORTIVE SERVICES	Haywood Street Respite	Safe Shelter	The Salvation Army
Medical Care	✓	✓	✓
Behavioral Health	✓	✓	×
Substance Use Treatment Access	✓	✓	✓
Housing Placement	✓	✓	✓
Case Management	✓	✓	✓
Childcare	×	✓	×
Meals	✓	✓	✓



CoC BOARD RECOMMENDATION

Project	Request	Recommend	Anticipated Start Date	Total Beds	Original Beds	Expansion Beds 1	Expansion Beds 2	Total Expansion
Haywood Street Respite	\$1,621,712	\$1,621,712	July 2025	25	9	3	13	16
Safe Shelter	\$1,296,902	\$1,002,391	Sept. 2024	25	0	20	5*	25
Salvation Army	\$980,897	\$980,897	Jan. 2025	65	45	20	0	20
Total	\$3,752,083	\$3,605,000		115	54	43	18	61

* Safe Shelter will add 5 beds with capacity for 5 additional overflow spaces



NEXT STEPS

September 17, 2024 – Request for Board Action

- Request for action to obligate ARPA funding for shelter projects

