



# Buncombe County – Update

11.19.2024



Environmental Services

**Partnering for a more sustainable future**

- 1. Equipment
- 2. Carts
- 3. Personnel
- 4. Communications
- 5. Collection Day Changes



# 1. Equipment

Type	Count
ASL	13
REL	8
RELPUP	10
Stake Body	2
Pick Up Trucks	3
Service Truck	1
<b>Total</b>	<b>37</b>



## 2.0 Carts – Delivery Plan

- FCC will utilize our cart partner WasteQuip (Toter) and Container Pro for full deployment.
- Storage area for cart is Riverside Dr, Woodfin, NC, second site in process
- Current cart count at deployment center is over 10,000 carts of various sizes
- Bear- resistant carts that a customer already owns will be serviced, additional purchase or lease will follow current fee schedule.



# 2.1 Carts – Delivery Plan

- Each day our teams plan to deploy on average of 2,200 carts to our residents in multiple sizes
- FCC will follow the current service providers retrieval plan to ensure that no resident is without a cart prior to their next service day.
- FCC deployment schedule beginning December 2, 2025:
  - Monday- North Asheville / Leicester
  - Tuesday- West Asheville / Enka / South Arden
  - Friday- North Asheville / Weaverville / Alexander / Barnardsville
  - Wednesday- East Asheville / Fairview / Black Mountain
  - Thursday- Arden / Fairview

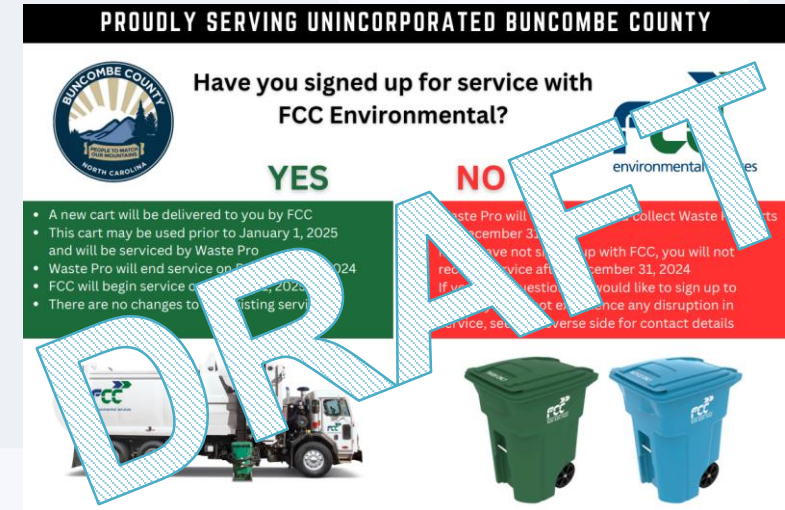


# 3. Personnel

Type	Count	Hired	Interview Process
Swing Driver	2	1	
Driver ASL	10	3	3
Driver REL	11	11	4
Cart Maint. Driver-Non CDL	2	1	
Helper Temp	8	3	10 LP
General Manager	1	1	
Operations Manager	1	1	
Fleet Manager	1	1	
Route Manager	2	2	
Technician	3	2	
Administrative Assistant	4	2	2 LP
<b>Total</b>	<b>45</b>	<b>28</b>	<b>12 LP</b>

# 4. Proactive Communication and Education

- FCC sent a mailer to all unincorporated Buncombe County in September which provided information and how to sign up.
- The second mailer will be sent out November 22, 2024. We will send two versions, one for existing subscribers and one for the unincorporated households that do not currently subscribe.
- Additionally, FCC will provide to the county informational flyers for distribution.
- County staff has identified an opportunity to have information available at community centers across the county. These flyers will be made in English, Spanish, Russian and Ukrainian.
- We welcome any additional outreach opportunities such as, community events.



# 5. Collection Day Changes



- Current FCC routing has planned collection day changes for approximately 4,800 subscribers or about 13%.
- The majority of the 4,800 reside in Biltmore Lake, The Rambles and The Cliffs communities.
- FCC Buncombe County General Manager, Lewis Knight has communicated with the HOA of each community.
- Additionally, all affected residents will be notified via mail and information will be posted on the FCC Buncombe County website.
- FCC is working to finalize a GIS application that will be made available on the website, which will allow residents to type in their address to verify their collection schedule





# Questions?

# Thank you

[www.fccenvironmental.com](http://www.fccenvironmental.com)