

# Family Justice Center – Intake and Intimate Partner Violence Counseling Services

## Overview

**Department Division:** *Family Justice Center*

**Contract Name:** *21-23 FJC GCC Helpmate*

**Supplier Name:** *Helpmate Inc.*

**Funding Source:** *Governor’s Crime Commission Grant*

**Contract Period:** *October 1, 2021 through September 30, 2023*

**Reporting Frequency:** *Quarterly*

**Contract Synopsis:** This contract supports the Family Justice Center (FJC) in providing integrated services in one location to better serve survivors of intimate partner violence, sexual assault, human trafficking, elder abuse, and child abuse. This contract provides partial funding for two Helpmate Intake Specialists, one Helpmate Case Manager/Counselor, and one Helpmate Counselor.

### Reporting Highlights:

- *3,145 total individuals served during reporting period*
- *3,580 interactions with survivors in various personal advocacy and/or accompaniment areas*
- *28,379 emotional support or safety services interactions*
- *1,345 criminal/civil justice system assistance instances*

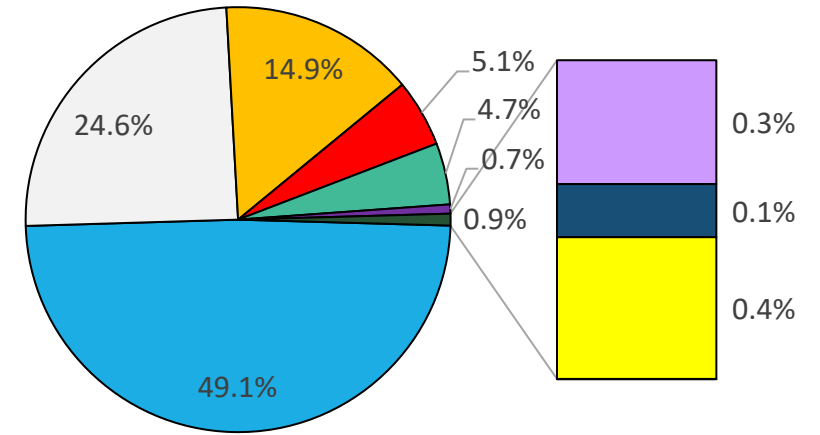


# Performance Measures: Client Demographics\*

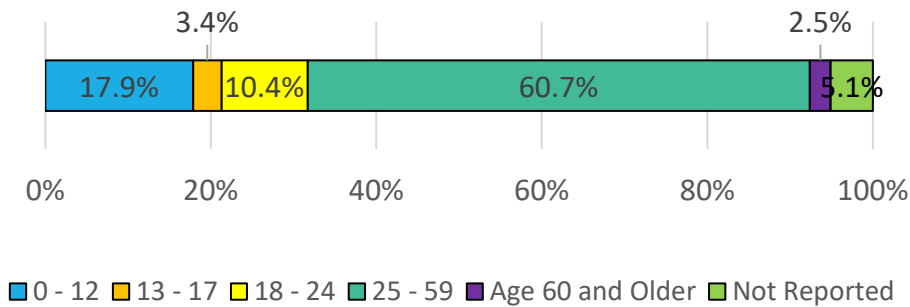
- Total individuals served: 3,145
- Total new individuals served: 2,009

- White
- Not Reported
- Black or African American
- Hispanic or Latinx
- Multiracial
- American Indian or Alaskan Native
- Asian
- Other
- Native Hawaiian or Other Pacific Islander
- Not Tracked

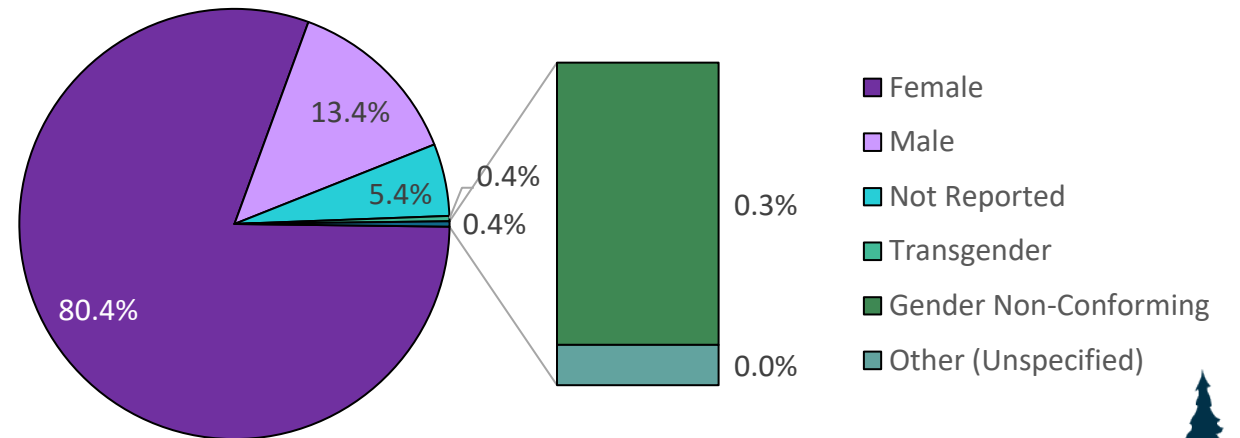
By Race



By Age Group



By Gender



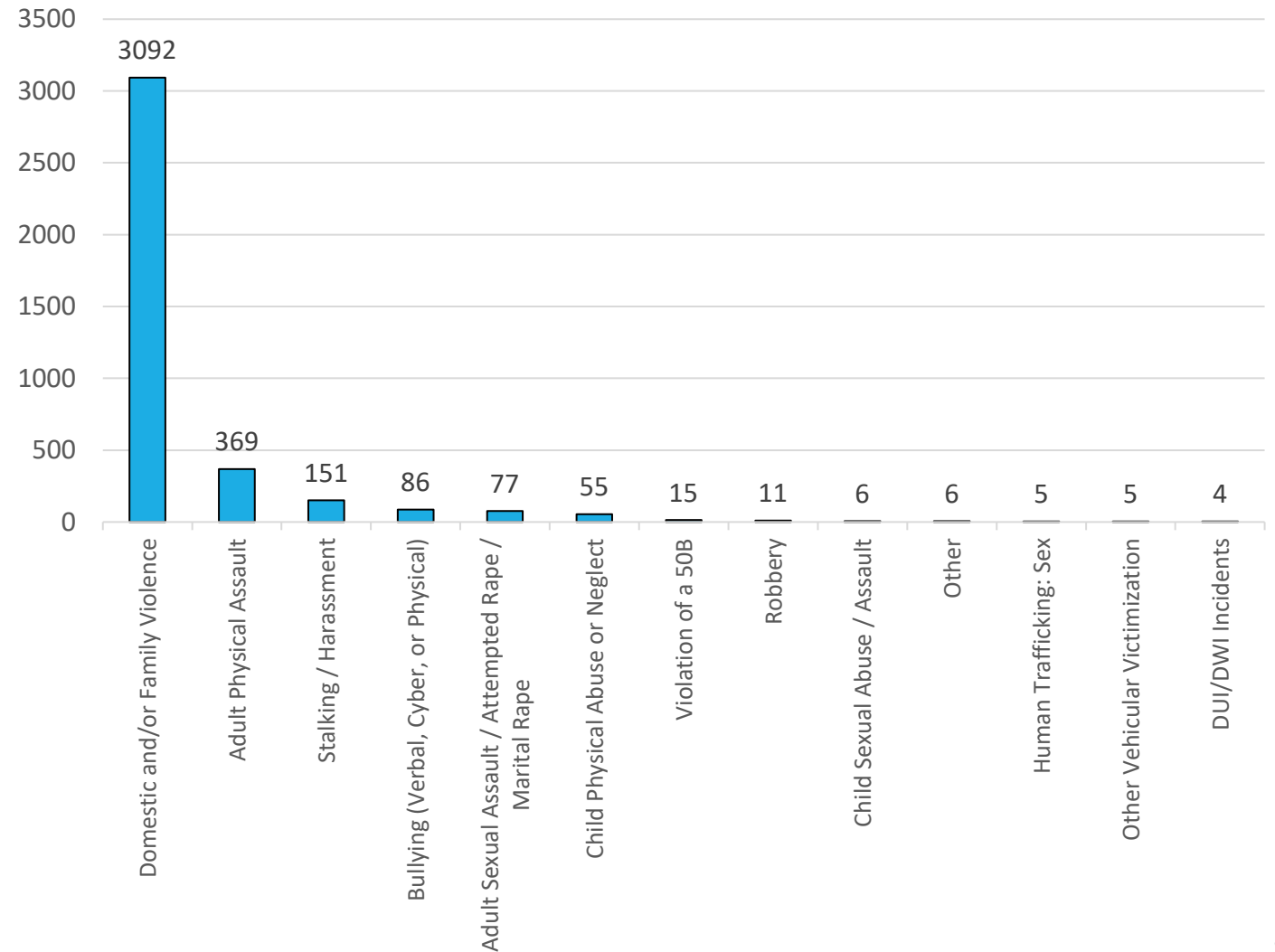
\*Demographics are based on the GCC reporting categories and only reflect new individuals served



# Performance Measures: Polyvictimization\* - Types of Victimization

- 3,897 responses to the types of victimizations experienced by survivors
  - 79.3% (3,092) of survivors experienced domestic and/or family violence
  - 9.5% (369) of survivors reported adult physical assault
  - 3.9% (151) of survivors reported stalking / harassment
  - 2.2% (86) of survivors reported some form of bullying
  - 2.0% (77) of survivors reported adult sexual assault / attempted rape / marital rape

Types of Victimizations



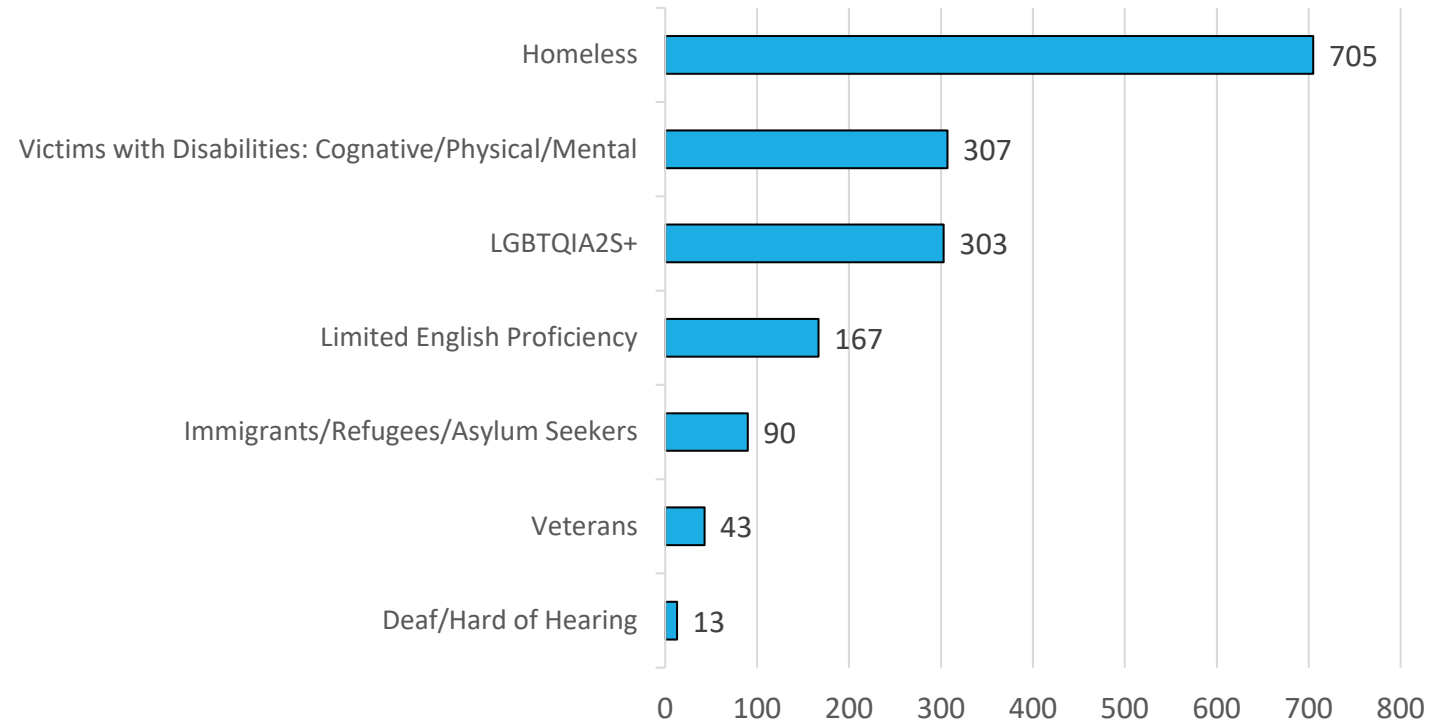
\*Polyvictimization refers to having experienced multiple victimizations and emphasizes experiencing different kinds of victimization rather than multiple episodes of the same kind of victimization.



# Performance Measures: Special Classification

- 1,628 instances of special classifications\*
  - 43.3% (705) identified as homeless
  - 18.9% (307) identified as victims with cognitive/physical/or mental disabilities
  - 18.6% (303) identified as LGBTQIA2S+
  - 10.3% (167) identified as having limited English proficiency
  - 5.5% (90) identified as immigrants/refugees/asylum seekers
  - 2.6% (43) identified as veterans
  - 0.8% (13) identified as deaf or hard of hearing

## Special Classification



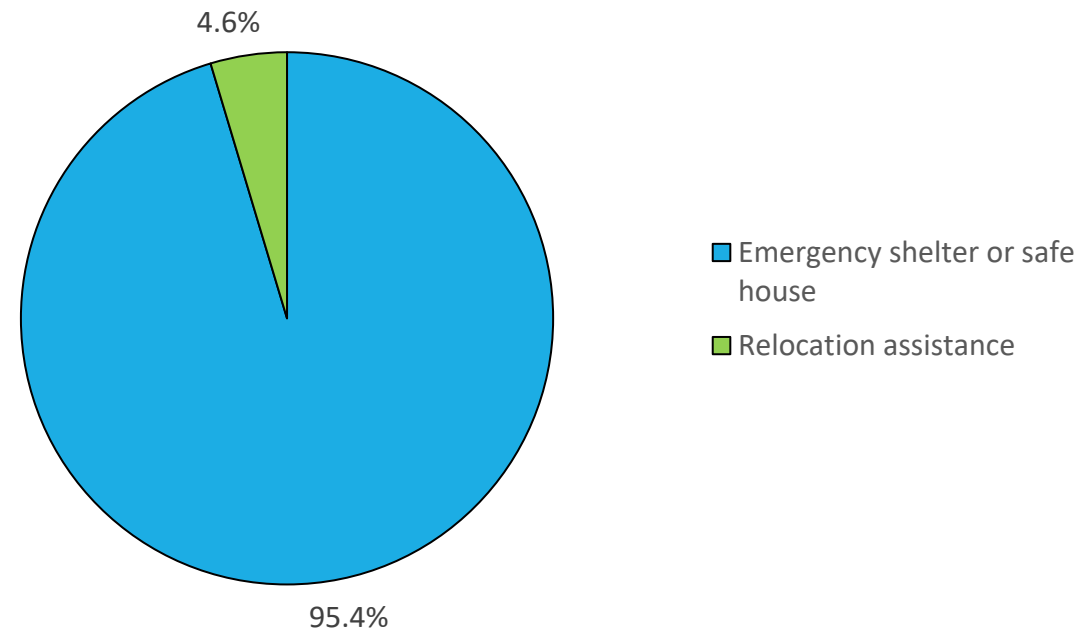
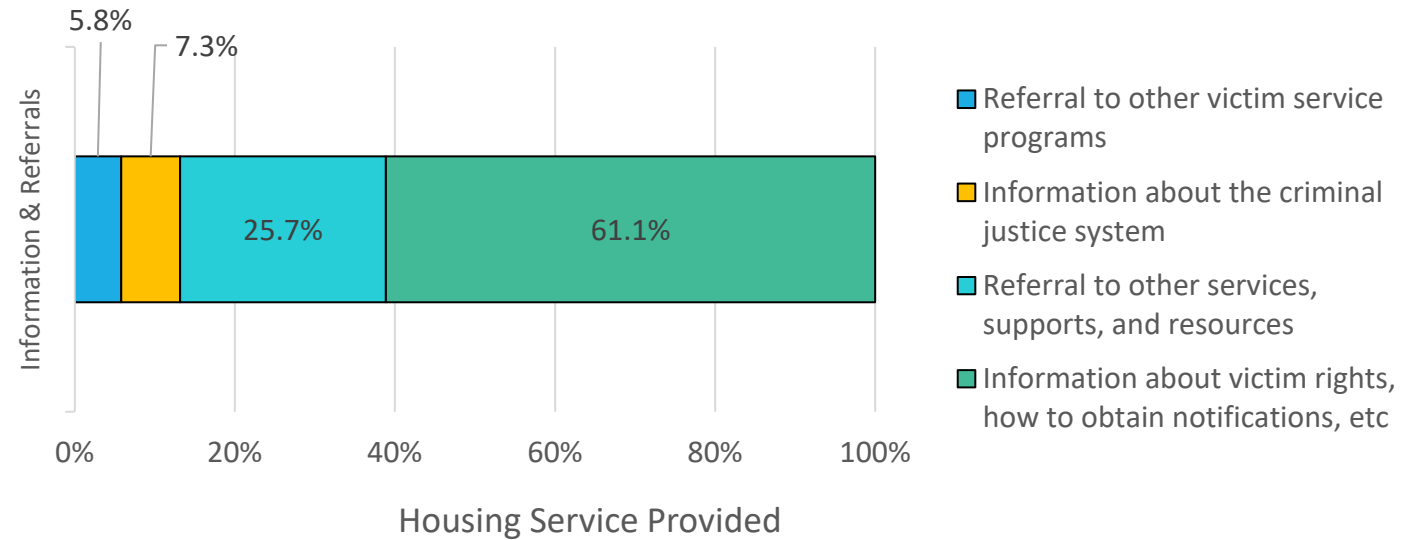
\*A survivor can have more than one of these special classifications



# Performance Measures: Services Provided – Information & Referral

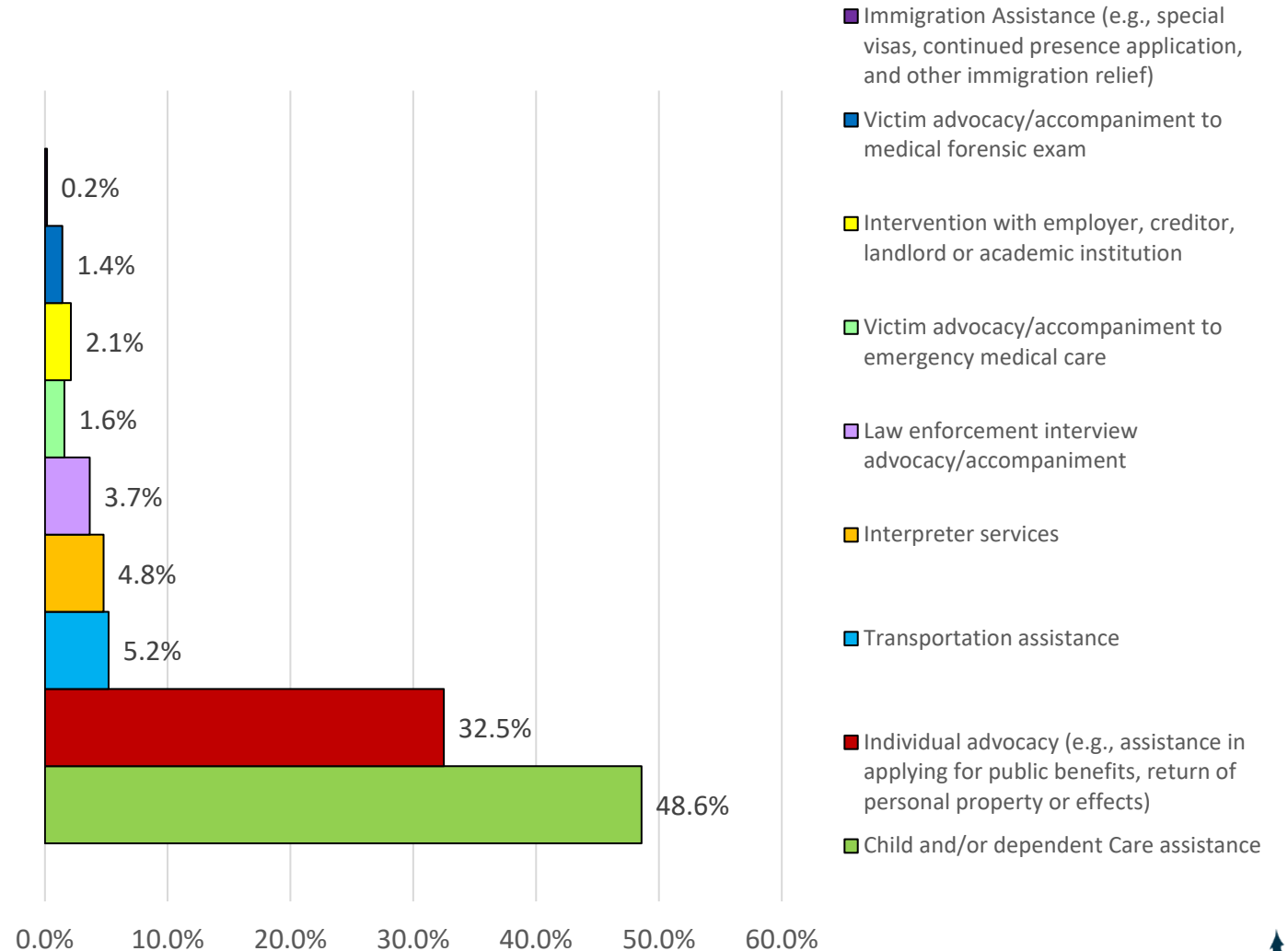
- 106 people were assisted with the completion of Victim’s Compensation Forms
- 9,214 information and/or referrals were made\*:
  - 61.1% (5,631) provided information about victim rights and/or how to obtain notifications
  - 25.7% (2,371) provided a referral to other services, supports, and resources
- 1,843 unique survivors were provided housing service(s)\*
  - Total number housing services provided: 8,991
    - 95.4% (8,574) instances where emergency shelter or a safe house were provided
    - 4.6% (417) instances of relocation assistance were provided

\*It is possible for a survivor to receive more than one referral



# Performance Measures: Personal Advocacy and/or Accompaniment

- 1,675 unique individuals were provided personal advocacy service(s)\*
  - 3,580 interactions\* with survivors in various personal advocacy and/or accompaniment areas:
    - 48.6% (1,739) instances involved child or dependent care assistance
    - 32.5% (1,163) instances involved individual advocacy
    - 5.2% (186) involved transportation assistance
    - 4.8% (171) involved interpreter services

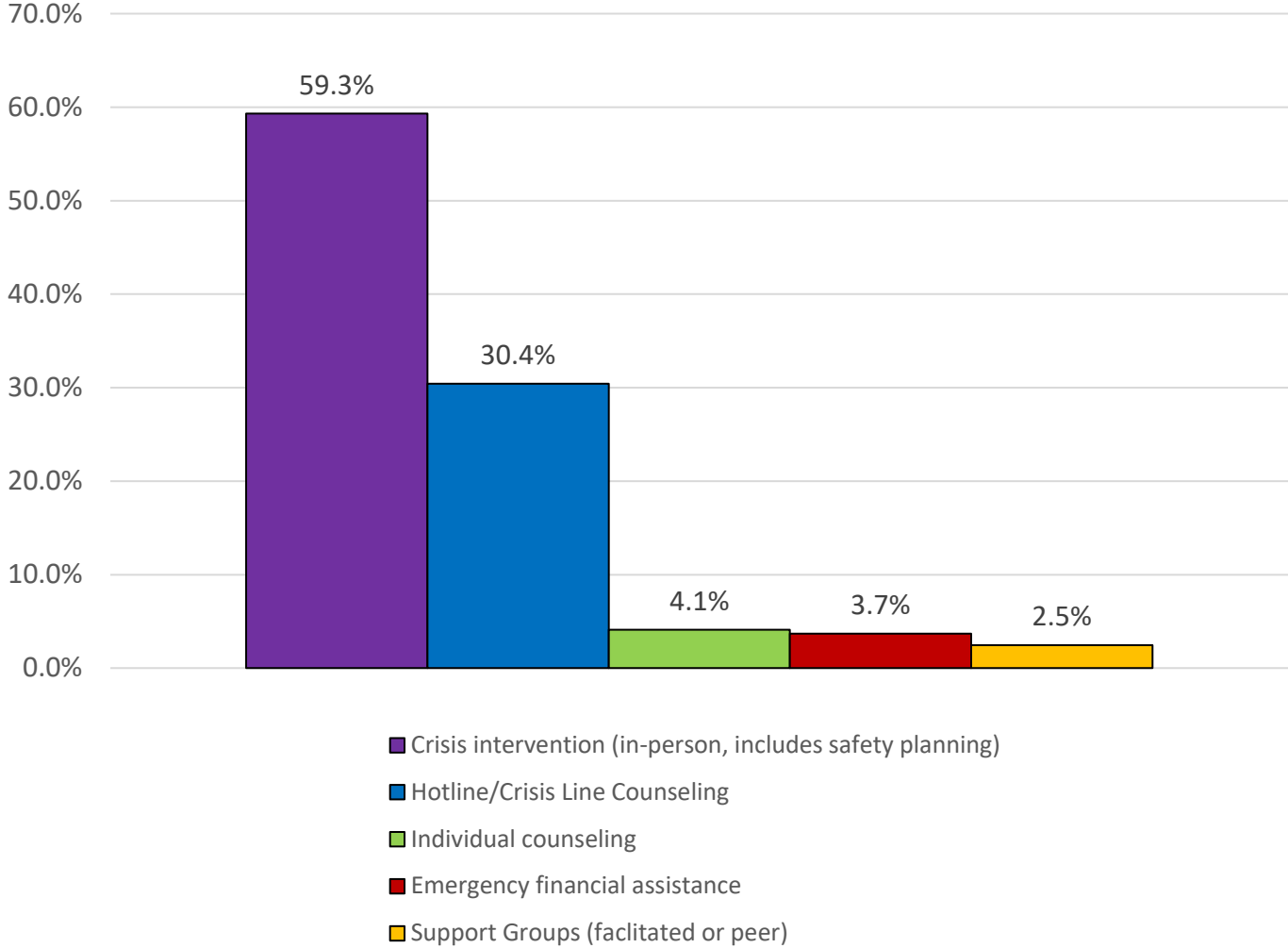


\*It is possible for a survivor to have more than one type interaction



# Performance Measures: Emotional Support or Safety Services

- 28,379 emotional support or safety services interactions\* provided to 3,068 unique individuals:
  - 59.3% (16,837) were crisis interventions including in-person and safety planning
  - 30.4% (8,632) were hotline/crisis line counseling
  - 4.1% (1,162) were individual counseling
  - 3.7% (1,050) were emergency financial assistance
  - 2.5% (698) were either facilitated or peer support groups

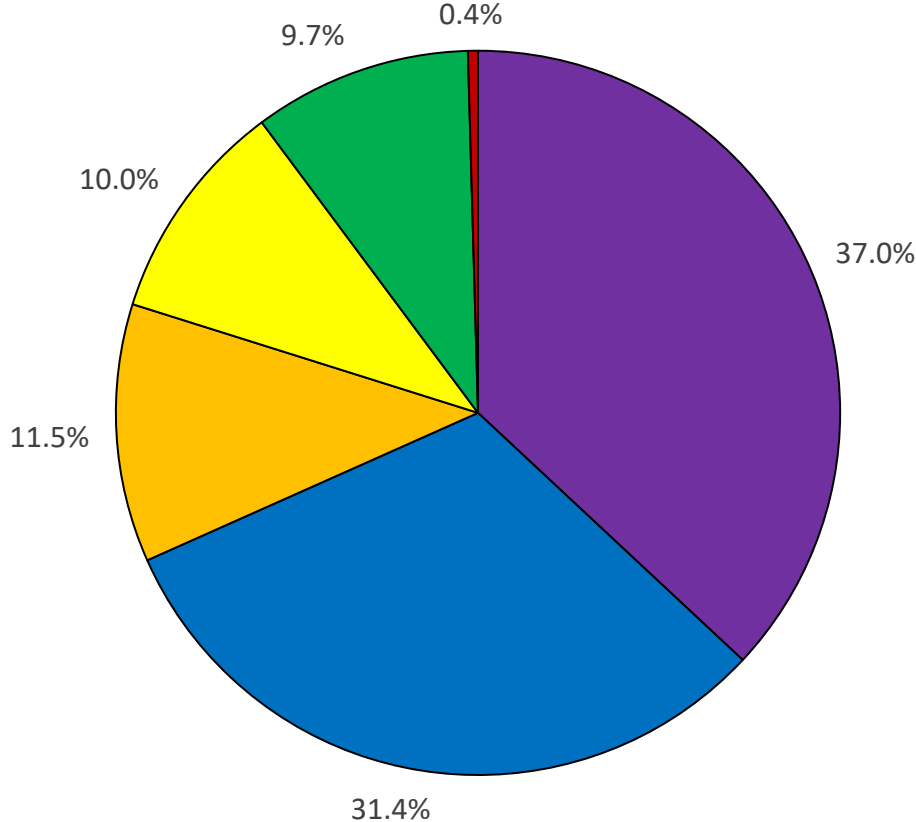


\*It is possible for a survivor to have more than one type of assistance interaction



# Performance Measures: Criminal/Civil Justice System Assistance

- 1,345 criminal/civil justice system assistance instances\* provided to 763 unique survivors:
  - 37.0% (497) engaged in assistance for a civil legal attorney in obtaining a protection or restraining order
  - 31.4% (422) were assisted with notifications of criminal justice events such as case status, arrest, court proceedings, case dispositions, and release
  - 11.5% (155) were provided other emergency justice – related assistance
  - 10.0% (134) were assisted with criminal advocacy or accompaniment
  - 9.7% (131) were provided with advocacy or accompaniment in a law enforcement interview



- Civil legal attorney assistance in obtaining protection or restraining order
- Notification of criminal justice events (e.g., case status, arrest, court proceedings, case disposition, release, etc.)
- Other emergency justice - related assistance
- Criminal advocacy/accompaniment
- Law enforcement interview advocacy/accompaniment
- Immigration Assistance

\*It is possible for a survivor to have more than one type of assistance instance

