

## Public Right-of-Way Debris Deadline Approaching

If you still have storm debris on your property, now is the time to move it to the public right-of-way to ensure crews can remove it. Trucks will make final passes starting on March 1, 2025, and getting your debris out by this date guarantees it will be picked up.



## Join Us at a One Buncombe Helene Recovery Event



Drop-in sessions across the County will connect residents to recovery resources and enable direct engagement with staff. Helene survivors can get personalized support, learn about recovery pathways, and connect to community resources

### Leicester Community Center

2979 New Leicester Hwy.  
Thurs., Feb. 27, 5-7P

### Owen High School

99 Lake Eden Road,  
Black Mountain  
Mon., March 3, 5-7P

## FEMA Assistance

- Apply for assistance at [disasterassistance.gov](https://disasterassistance.gov) or call the FEMA helpline: 800-621-3362
- FEMA assistance may include money for home repairs, housing assistance, personal property losses or other uninsured, disaster-related needs like childcare, transportation, medical, farm and work related tools or equipment, and private road/ bridge repairs. The **deadline to apply for FEMA is March 8, 2025.**
- Visit a Disaster Recovery Center (DRC) Hours at all locations are 8 a.m. to 6 p.m. Monday-Friday and 9 a.m. to 2 p.m. Saturdays.
  - Fairview Public Library 1 Taylor Road Fairview, NC 28730
  - Weaverville Town Hall 30 South Main Street Weaverville, NC 28787

## Red Cross Financial Assistance

- The American Red Cross continues to provide financial assistance to residents with major damage or destroyed homes. Nonprofits are also eligible for grants through the Red Cross.
- To apply, call 1-800-RED-CROSS or visit [www.redcross.org/helene](https://www.redcross.org/helene).

## Disaster Unemployment Assistance

- Missing Work Due to Helene? **Apply for DUA by March 10.**
- DUA Hotline English 919-629-3857 and
- Spanish 919-276-5698
- Mon.-Fri. 8AM -7PM, Sat. 8AM-5PM.; Sun. Noon - 4PM

## Housing, Rental, Mortgage, and Utility Assistance



- Low-Income Energy Assistance Program (LIEAP) apply for one-time heating bill help for low-income households including a person aged 60+ or disabled persons receiving services through the NC Division of Aging and Adult Services. All other households may **apply by March 31.** Apply online at [epass.nc.gov](https://epass.nc.gov) , call 828-250-5500 or in person 40 Coxe Ave.



Scan here for more rental, mortgage and housing assistance programs

GET PERSONALIZED HELP

## North Carolina Disaster Case Management Program

- The North Carolina Disaster Case Management Program (NC-DCM) is now available to guide Helene survivors through the recovery process. Case managers make personalized recovery plans with available resources.
- Call 844-746-2326 or fill out the NC-DCM intake form at [www.ncdps.gov/helene/dcm](https://www.ncdps.gov/helene/dcm).





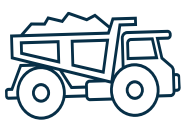
## Food and Goods Assistance Available

- Buncombe County's Community Engagement Markets offer food at no cost to the public, along with connections to County services and community partners.
- MANNA FoodBank maintains a free food resource with a map of its partners and food distributions across 16 WNC counties at [www.mannafoodbank.org/wnc-free-food-distributions](http://www.mannafoodbank.org/wnc-free-food-distributions).
- Bounty & Soul shares fresh produce and other whole foods at no cost to support people experiencing food insecurity. Learn more about the schedule and locations at [bountyandsoul.org/](http://bountyandsoul.org/)
- ABCCM Asheville Buncombe Community Christian Ministries has 4 locations in the area, offering food, clothing, goods, financial assistance, and counseling. Call (828) 259-5300 or visit [www.abccm.org/get-help](http://www.abccm.org/get-help).



Scan here for more food and goods resources

## Free Private Property Debris Removal Services- Apply by April 15



Buncombe County property owners (residential or commercial) who do not have debris removal insurance, may apply to have qualified disaster debris removed from at no cost through the Private Property Debris Removal (PPDR) Program. The program also covers the demolition of eligible unsafe structures. Call the One Buncombe Call Center at 828-250-6100 select option 2.



SCAN FOR PPDR INFO

## Legal Services



Pisgah Legal Services: offers free legal assistance with FEMA and Disaster Benefits applications, housing and evictions issues, consumer protections, and domestic violence and custody issues. Apply at [www.pisgahlegal.org](http://www.pisgahlegal.org) or call 828-253-0406

## Community Care Stations



Open 7 a.m.-7 p.m. Showers, self-service laundry, charging, food, WiFi, and water are available.

- Swannanoa: Owen Pool, 117 Stone Dr, Swannanoa, NC 28778
- Weaverville: Morgan Hill Baptist Church, 594 Barnardsville Highway.  
**Showers closing March 5**
- Fairview Ingles: 225 Charlotte Hwy. Showers closing **March 5**
- Asheville: Bethel United Methodist, 1050 Riceville Road, **Closing March 5**

## Hazard Mitigation Grant Program

North Carolina Emergency Management offers assistance to property owners for strategies including:

- elevation
- strengthening buildings to withstand natural disasters
- property buyouts.

Visit [www.ncdps.gov](http://www.ncdps.gov) or scan the QR code to learn more.



Hazard Mitigation Grant Program



## IMPORTANT PHONE NUMBERS:

Call 911 for life-threatening emergencies

- One Buncombe Call Center: M-F 9-5: (828) 250-6100
- City of Asheville Water Resources customer service (828)-251-1122
- Non-Emergency Issues: (828) 250-6650
- Sign up for BC Alerts by texting BCAlert to 99411
- NC Attorney General's Office report scams and fraud call (877) 5-NO-SCAM

Mental Health Resources:

- Call or text 988
- Disaster Distress Helpline: 800-985-5990
- NC Peer Warmline 855-PEERS-NC
- VAYA Behavioral Health 800-849-6127